



# ANNUAL PERFORMANCE REPORT 2024/25

EMADLANGENI LOCAL MUNICIPALITY



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## 1. LEGISLATIVE REQUIREMENTS

Annual Performance Report is prepared in terms of Chapter 6, Section 40 of the Municipal Systems Act, No. 32 of 2000, which states that a municipality must establish mechanisms to monitor and review its performance management system (PMS). This is done in order to measure, monitor, review, evaluate and improve performance at organizational, departmental, and employee levels. Furthermore, Chapter 5, Section 34 (a) (1) of the Municipal Systems Act, No. 32 of 2000, highlights that the Integrated Development Plan (IDP) be reviewed annually in accordance with an assessment of its performance measurements. During the IDP review, the process requires Key Performance Areas; Key Performance Indicators and Performance Targets to be taken into account. The review serves as a basis for the Organizational Performance Management and Performance Contracts of Senior Managers.

The nature of performance management systems according to Chapter 3, Section 7 of the Municipal Planning and Performance Management Regulations 2001, entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organized and managed, including determining the roles of the different role-players

In conclusion Chapter 6, Section 46 (1) of the Municipal Systems Act, No. 32 of 2000, stipulates the following:

### **46. Annual Performance Reports -**

(1) A municipality must prepare for each financial year a performance report reflecting -

*(a) the performance of the municipality and of each external service provider during that financial year*

*(b) a comparison of the performances referred to in paragraph (a) with targets set for and performances in the previous financial year; and*

*(c) measures taken to improve performance*

(2) An annual performance report must form part of the municipality's Annual Report in terms of Chapter 12 of the Municipal Finance Management Act.

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## 2. INTRODUCTION

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### 2.1 COUNCIL'S GEOGRAPHICAL LOCATION, AREA OVERVIEW & POPULATION

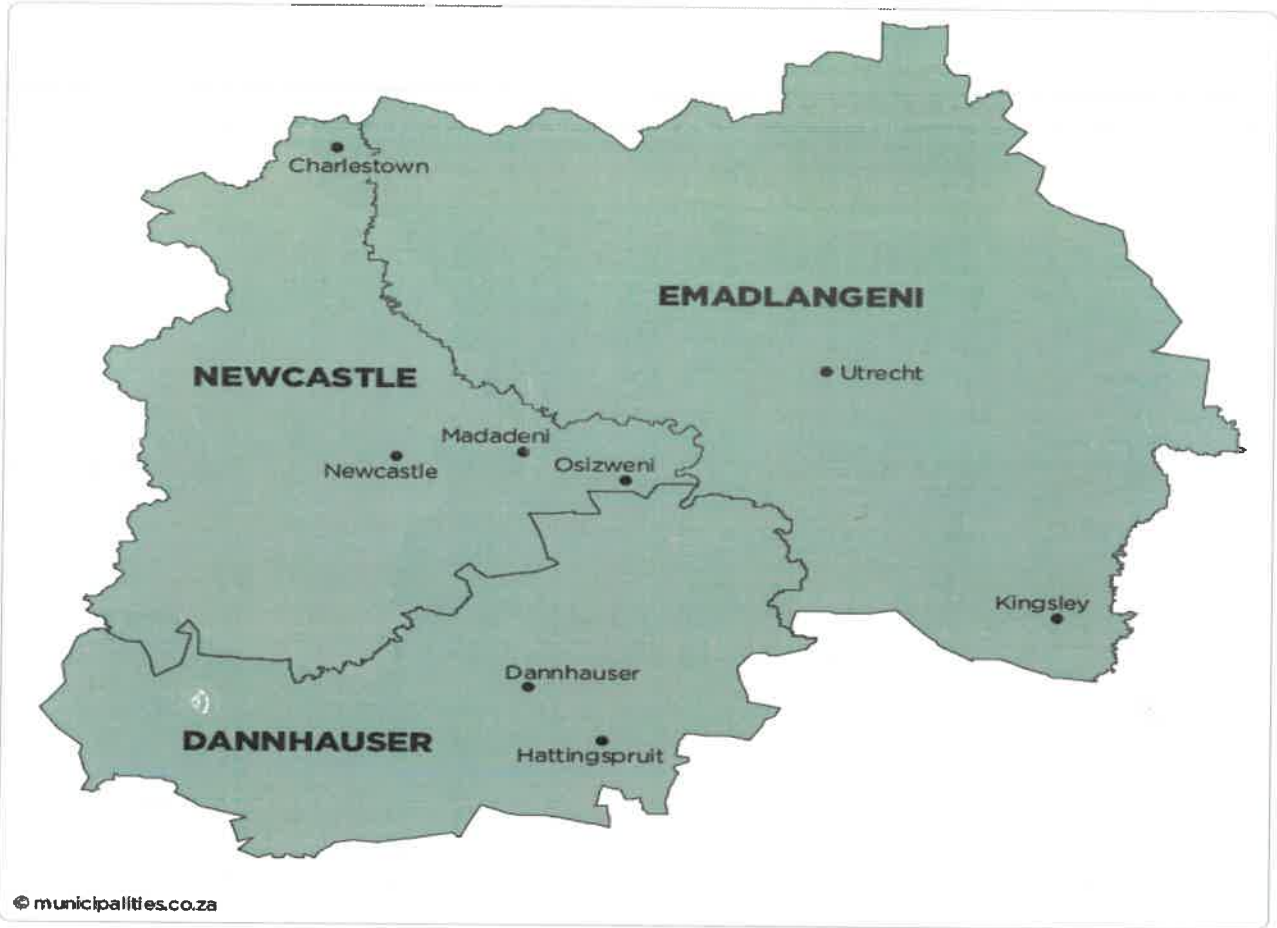
The eMadlangeni Local Municipality (ELM) is located approximately 52km east of Newcastle and 68km west of Vryheid along the R34 regional route. ELM is one of the three local municipalities within Amajuba District, along with Newcastle LM to the west and Dannhauser LM to the east. It measures approximately 3539 km<sup>2</sup>.

The ELM is predominantly rural and is characterised by vast commercial farmlands with rural settlements concentrated in selected areas. It has six electoral wards and five Traditional Councils, namely:

- Ndlamlenze Traditional Council;
- Thekwani Traditional Council;
- Amantungwa Traditional Council;
- Mbatha Traditional Council; and
- Mgundeni Traditional Council.

Numerous small rural settlements occur in selected areas within the municipality, particularly on the land that acquired through the land reform programme and commercial farmlands. Utrecht is the only micro urban settlement within the municipality.

Established in 1854, the town is steep in history and this is reflected through beautiful historical buildings like the old Parsonage Museum, the Dutch Reform sandstone church, the unique old military cemetery and stately colonial houses and other buildings. British troops occupied the Utrecht during South African War 1899 – 1902 and used it as their headquarters.



**TABLE A: THE MUNICIPAL FACT SHEET (STATISTICS)**

DESCRIPTIONS	2016	2022
<b>POPULATION</b>	36 869	36 948
<b>AGE STRUCTURE</b>		
Population under 15	38.60%	29,30%
Population 15 to 64	57.60%	64,29%
Population over 65	3.80%	6,41%
<b>DEPENDENCY RATIO</b>		
Per 100 (15-64)	73.6	69.3
<b>SEX RATIO</b>		
Males per 100 females	92.6	103.1
<b>POPULATION GROWTH</b>		
Per annum	1.55%	7.3%
<b>LABOUR MARKET</b>		
Unemployment rate (official)	n/a	n/a
Youth unemployment rate (official) 15-34	n/a	n/a
<b>EDUCATION (AGED 20 +)</b>		
No schooling	10.70%	24,90%
Matric	26.60%	60,86%
Higher education	8.10%	14,24%
<b>HOUSEHOLD DYNAMICS</b>		
Households	6 667	7 998
Average household size	5.5	5.5
Female headed households	45.30%	47.30%
Formal dwellings	67.40%	78.08
Housing owned	79.50%	82.33%
<b>HOUSEHOLD SERVICES</b>		
Flush toilet connected to sewerage	32.70%	42.45%
Weekly refuse removal	29.40%	38.17%
Piped water inside dwelling	25.00%	53,65%
Electricity for lighting	57.20%	71,90%

2023 MID YEAR POPULATION ESTIMATES	
Males	25 153
Females	23 406
Total Population	48 559

SOURCE: STATISTICS SOUTH AFRICA 2024 MIDYEAR ESTIMATES

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### 3. COUNCIL'S VISION

By 2036 eMadlangeni Local Municipality will be a self-sustaining exemplary local municipality with a diverse thriving economy where all citizens enjoy a high quality of life within a sustainable and resilient environment.

### 4. COUNCIL'S CORPORATE VALUES

The Municipality pledges to its communities and stakeholders to:

- be embodiment of good governance;
- deliver services in an efficient and effective manner;
- promote and facilitate sustainable socio-economic development;
- create mutual trust and understanding between the municipality and the community;
- promote tourism, agriculture and mining, and facilitate the development of urban hubs of these economic sectors and delivery of services; and
- apply good and transparent corporate governance in order to promote community prosperity.

### 5. PERFORMANCE AUDIT COMMITTEE

The Audit & Performance Committee was established in 2003 in terms of Section 14(2) (a) of the Local Government: Municipal Planning and Performance Management Regulations of 2001. The Audit & Performance Committee comprises of external Members, who have changed over time as each appointment term is valid for a period of three (03) years. The eMadlangeni Municipal Council appointed the existing external Audit Committee Members to serve in the Audit & Performance Committee (APC) of eMadlangeni Local Municipality as of 01 August 2022. The appointments are effective for a period of three (03) years with effect from 01 August 2022 to 31 July 2025.

The Membership of the Committee is as follows:

- |                             |                             |
|-----------------------------|-----------------------------|
| • Mr. Buhle Dhlamini        | Audit Committee Chairperson |
| • Advocate Jabulani Mhlongo | Audit Committee Member      |
| • Ms. Thandeka Ndlovu       | Audit Committee Member      |
| • Mr. Velaphi Kubeka        | Audit Committee Member      |

The Audit & Performance Committee meets on a quarterly basis throughout the financial year to ensure compliance with relevant legislation, procedures and to consider the quarterly performance achievements reported in the Operational Performance Management Systems (OPMS) Scorecard/Top Layer SDBIP as well as the performance achievements reported in terms of the Departmental Service Delivery Budget Implementation Plan.

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The Audit & Performance Committee convened on the following dates throughout the 2024/25 financial year:

- 08 July 2024
- 26 August 2024
- 29 August 2024
- 27 September 2024
- 29 November 2024
- 20 January 2025
- 03 March 2025
- 25 June 2025

The Draft Annual Performance Report for the 2023/24 financial year was submitted to the Internal Audit Activity on 16 August 2024 and subsequently submitted to the Audit & Performance Committee on 20 August 2024. The Audit & Performance Committee convened on 26 August 2024 to process the report prior to the Council meeting held on 29 August 2024 to note and consider the annual performance achievements reported in the OPMS Scorecard/Top Layer SDBIP for the completed 2023/2024 financial year. The Quarterly PMS reports for the 2023/2024 financial year were prepared and submitted to the Internal Audit Activity for review. Internal Audit reports were discussed with Performance Management Systems Unit prior to tabling the reports to the Audit & Performance Committee for consideration.

## 6. PERFORMANCE EVALUATIONS

The Municipal Council resolved that the municipality should appoint a performance evaluation panel, which was appointed for the period from February 2024 to June 2025. On 26 June 2025 the municipality conducted its first performance evaluations for Section 54 & 56 Managers for the 2023/2024 Annual Assessments, following several years of instability in senior management.

Due to unforeseen circumstances, the 2024/2025 mid-year assessments were delayed. Both the mid-year and annual assessments for 2024/2025 are now scheduled to be conducted by the end of October 2025.

### PERFORMANCE EVALUATION PANEL

The eMadlangeni Municipality, guided by Section 27 of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers (2006), established the Performance Evaluation Panel constituted as follows:

<b>Evaluation Panel for the assessment of the Municipal Manager</b>	
<b>Member</b>	<b>Designation</b>
Cllr. M.L. Buthelezi	Mayor (Chairperson of the Panel)
Mr. B.L. Dhlamini	Chairperson of the Performance Audit Committee
Cllr. N.M. Dekker	Chairperson of the MPAC
Mr. T.S. Buthelezi	Acting Municipal Manager of Amajuba District Municipality
Mr. Z.W. Mcineka	Municipal Manager of Newcastle Local Municipality

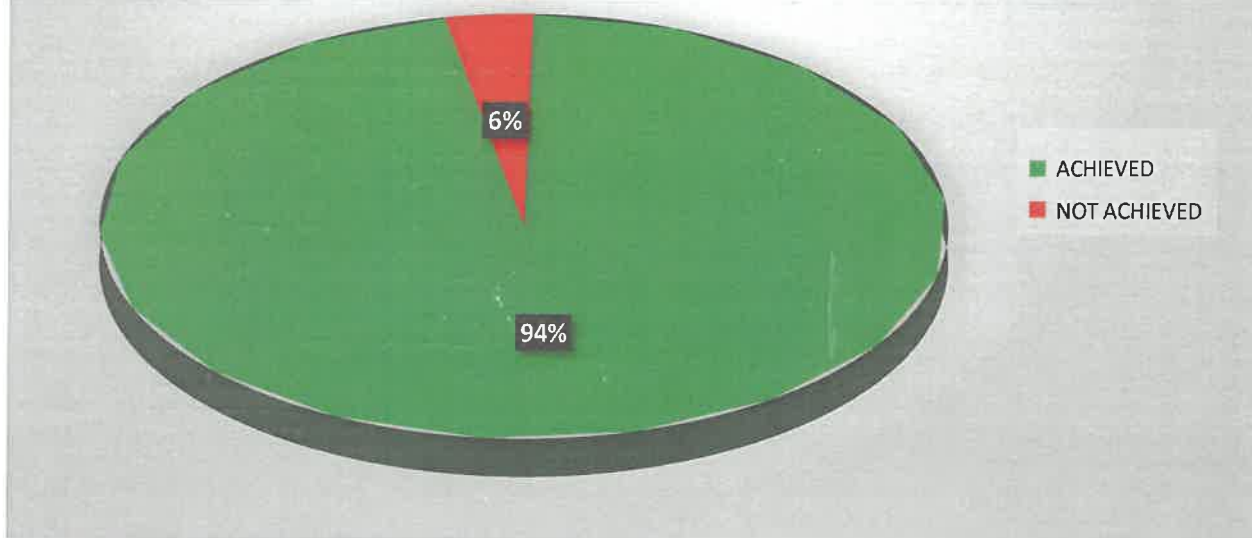
<b>Evaluation Panel for the assessment of Managers directly accountable to Municipal Manager</b>	
<b>Member</b>	<b>Designation</b>
Mrs. G.N. Mavundla	Municipal Manager (Chairperson of the Panel)
Mr. B.L. Dhlamini	Chairperson of the Performance Audit Committee
Cllr. N.M. Dekker	Chairperson of the MPAC
Mr. T.S. Buthelezi	Acting Municipal Manager of Amajuba District Municipality
Mr. Z.W. Mcineka	Municipal Manager of Newcastle Local Municipality

## KEY PERFORMANCE MEASURES

This report includes highlights from the key performance measures included in the 2024/2025 IDP, which constitute the Municipal Scorecard for the 2024/2025 financial year.

KEY PERFORMANCE AREAS	TOTAL NO. OF ANNUAL TARGETS	TOTAL NO. OF TARGETS ACHIEVED	TOTAL NO. OF TARGETS NOT ACHIEVED	PERCENTAGE OF TARGETS ACHIEVED
BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT	23	21	2	91%
MUNICIPAL TRANSFORMATION & INSTITUTIONAL DEVELOPMENT	26	24	2	92%
MUNICIPAL FINANCIAL VIABILITY & MANAGEMENT	19	19	0	100%
GOOD GOVERNANCE & PUBLIC PARTICIPATION	22	20	2	90%
LOCAL ECONOMIC & SOCIAL DEVELOPMENT	12	12	0	100%
OVERALL 2024-25 ANNUAL PERFORMANCE	102	96	6	94%

## OVERALL PERFORMANCE FOR THE 2024/25 FINANCIAL YEAR



### OVERALL ANNUAL PERFORMANCE PER DEPARTMENT

DEPARTMENT	TOTAL NO. OF ANNUAL TARGETS	TOTAL NO. OF TARGETS ACHIEVED	TOTAL NO. OF TARGETS NOT ACHIEVED	PERCENTAGE OF TARGETS ACHIEVED
MUNICIPAL PLANNING & TECHNICAL SERVICES	23	23	2	91%
CORPORATE SERVICES	26	24	2	92%
BUDGET & TREASURY	19	19	0	100%
OFFICE OF THE MUNICIPAL MANAGER	22	20	2	90%
COMMUNITY SERVICES AND PUBLIC SAFETY	12	12	0	100%

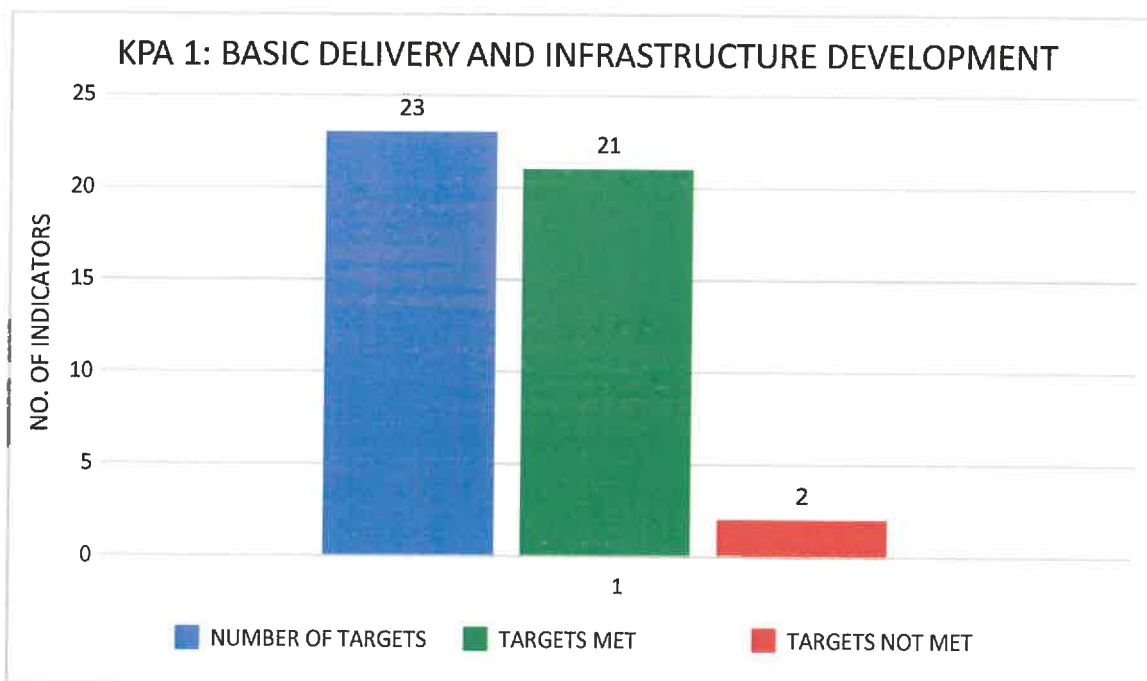
## OVERALL ANNUAL TARGETS ACHIEVED PER DEPARTMENT (%)

Overall Annual Targets Achieved Per Department (%)



### 6.1 KPA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

The overall performance of KPA 1 was achieved at 91%.



### SPATIAL PLANNING AND LAND USE

The overall performance of this KPA has improved tremendously in this financial year. Section 26(e) of the Local Government: Municipal Systems Act, No. 32 of 2000 (MSA) requires all municipalities to compile Spatial Development Frameworks (SDF) as a core component of Integrated Development Plans (IDP). The SDF & SDP was reviewed in-house. A number of sections were updated in the SDF i.e. Disaster Section, agriculture and stats data. The SDF & SDP was reviewed and adopted by Council and subsequently submitted to COGTA as a requirement the draft received great review from COGTA. The municipality ensured that the community was involved through conducting public participation meetings through Imbizo. The document was well implemented and was adopted by Council.

In terms of the Spatial Planning and Land Use Management Act, No. 16 of 2013 (SPLUMA) the municipality is SPLUMA compliant.

The Department received 11 land development application and 7 building plans. The performance in land Development application remains stable while the submission of plans has decrease compared to the past years and becomes a challenge as there are a number of illegal buildings being built around Utrecht, Bendsorp and White City.

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### 7.1.1 KEY HIGHLIGHTS

The Department sold four residential sites in Utrecht, White City and Bendsdorp as another strategy for densification/intensification of urban areas as well as enforcing the revenue enhancement strategy.

The appointment of an Environmental and Waste officer to address many issues such as the SDF's lack of efficient environmental management, where there is no alignment with the District Municipality Environmental Management Framework and no interventions related to the environmental climate change issues which is a great concern as the municipal area is environmentally sensitive.

This appointment will also assist in tackling the number of prospecting and mining applications received by the municipality.

#### HOUSING

The municipality is working on the initiative to eradicate mud houses, as part of efforts to provide decent quality housing to poverty-stricken communities. This initiative aims to restore the dignity of residents living in mud houses, by providing them with safe and decent housing.

The department is currently compiling a list of these beneficiaries before an application can be made to the Department of Human Settlements.

The municipality has several housing projects underway:

#### GOEDEHOOP HOUSING PROJECT

**Stage 1: Planning:** has been completed and all approvals have been granted.

**Stage 2: Construction of Internal Services:** This phase of the project which comprise:

- Construction of Roads (0.942 km long bus routes; 1 625 km long primary routes; and 3 319 km long secondary routes) is 95% complete. The only aspect of this phase that is incomplete is tarring of bus routes which is recommended to be done after construction of houses (stage 4 – top structure construction) to minimize black top damage during haulage of materials at this phase of the project.
- Storm water control (Roadside channels with piped storm water crossings where required and concrete-lined channels where the grade exceeds 1:10) and Erosion protection measures have all been constructed 100% accordingly.
- Reticulated Water Supply pipelines have all been connected to the main bulk water supply network and (with the exception of individual water meters) all these have been laid and connected. At unit construction stage, water meters will be connected and from there an appropriately sized reticulation water pipe will be laid linking the meter to the individual house for all houses; and
- Sanitation - Waterborne sewer lines have been laid to the vicinity of each housing unit and these lines will be linked to the reticulated sewer system of each house once the housing units have been built

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Construction of individual housing units for the approved beneficiaries has been delayed by the Upgrading of Utrecht Town's Waste Water Treatment Works. This project which is a responsibility of Amajuba DM has been underway for the past 4 years with contractors being terminated due to non-performance and undergoing the process of appointment all over again.

### **7.1.2 PORTION 7 OF 2 OF THE FARM NO 53 WELTEVREDEN (BALGRAY).**

The Provincial Department of Human Settlements has a Public Participation Unitinted Delton Projects (PTY) LTD to undertake stage 1 activities listed below for the Balgray Housing Project consisting of 300 units:

- Land assessment
- Bulk services investigation and obtaining service level agreement with district municipality
- Geotechnical Investigation
- Environmental Assessment
- Town Planning
- Social Facilitation
- Socio-economic issues
- Floodline Determination
- Civil engineering
- The provision of informal Settlement Upgrade Plan

The project is currently underway and will assist the municipality in formalising Portion 7 of 2 of the Farm No 53 Weltevreden (Balgray). The Municipality needs to put up infrastructure services plans for this property, as there is no electricity connection.

### **7.1.3 ERF 739**

The Provincial Department of Human Settlements has appointed Stedone Developments (PTY) LTD to undertake stage 1 activities listed above for creating 300 vacant serviced sites. This project is a major highlight for the municipality as the sites will cater for middle to high-income earners. A SPLUMA application has been submitted for consideration.

### **GROENVLEI AGRI-VILLAGE**

The Provincial Department of Human Settlements has appointed Stedone Developments (PTY) LTD to undertake stage 1 activities listed above for creating 150 agricultural living plots measuring approximately 2500m<sup>2</sup>. A SPLUMA application has been submitted for consideration.

### **KHAYALETHU EXTENSION**

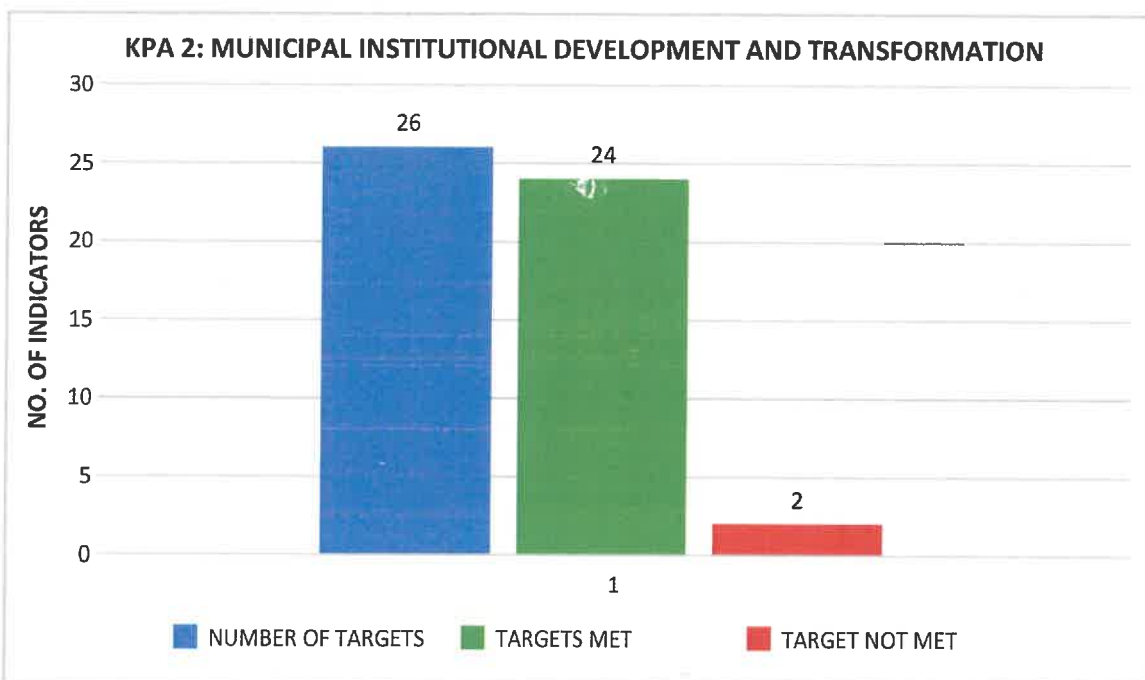
The Provincial Department of Human Settlements has appointed BSCM (PTY) LTD to undertake stage 1 activities listed above. This project has not moved at due to the consultant's failure to produce any work. The municipality has written requested the DHS to terminate the consultant due to non-performance.

### 7.1.5 CHALLENGES

- Quantification of engineering services for both 5 years and 20 years should be undertaken.
- Enforcing building penalties, summons on illegal buildings and issuing of contravention notices remains a major concern.
- The issuing of compliance certificate which affects rates charges.
- The Municipality needs to consider training and appointing Peace Officers to assist with the issuing of contravention notices.

### 7.2 KPA 2: MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION

The overall performance of KPA 2 was achieved at 92%.



The municipality compiled and submitted the Work Skills Plan and Annual Employment Equity Report.

The following policies were approved and adopted by Council in the 2024/25 financial year for implementation in 2025/26.

- Skills Development Policy
- Leave Management policy
- Overtime policy
- S & T policy
- Acting allowance Policy

The municipality has developed the Performance Management and Development System (PMDS) Policy for adoption by Council. The Policy aligns with the Municipal Staff Regulations and it compels all

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employees' performance be assessed on annual basis. It has been cascaded to Managers and Officers, Performance Agreement has been signed for 2025.2026 financial year.

The municipality received the Local Government Sector Education Training Authority (LGSETA) Mandatory Grant of R19 640 for the financial year 2024/2025 to cover trainings. However, the grant could not cover the Work Skills Plan training priorities therefore the municipality had to rely on the Municipal Skills Development funds for other trainings. The municipality has engaged other SETA's in order to address the skills gaps.

The municipality reviewed the Organogram and reinstated the Community Services and Public Safety department.

### **7.2.1 PERFORMANCE HIGHLIGHTS**

- Majority of meetings and trainings were held on virtual platforms (Zoom or Microsoft Team) and some were held physical.
- Fourteen (14) appointments were made during the financial year. There were five (5) appointed through the Municipal Financial Management Internship Programme and one intern was appointed as SCM Clerk Permanently. Nine (09) were seconded by COGTA and their contract ended on 31st of January 2025.
- There were twenty-five (25) interns received from different SETA.
- The attrition rate had improved (01 early retirement, 5 resignations, 1 Deceased and 3 dismissals).

### **7.2.2 CHALLENGES**

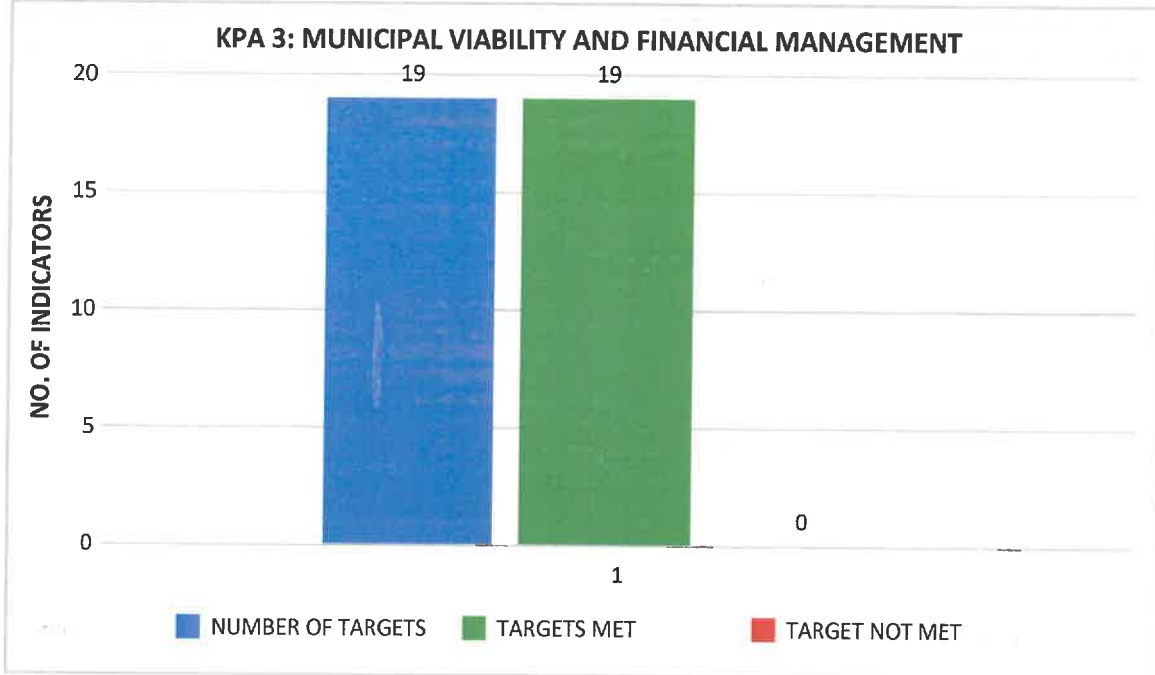
- Budgetary constraints resulted in limited trainings
- Some critical positions are unfunded on the organogram

### **7.2.3 MEASURES TAKEN TO IMPROVE PERFORMANCE**

- Source the external funds for trainings from different SETA's.
- Positions to be filled when funds permit upon increment.

### 7.3 KPA 3: MUNICIPAL VIABILITY AND FINANCIAL MANAGEMENT

The overall performance of KPA 3 was achieved at 100%.



#### 7.3.1 PERFORMANCE HIGHLIGHTS FOR 2024/25

- The municipality has obtained an unqualified Audit opinion in the previous financial year 2023/24.
- The municipality did not have qualifying matters but matters of emphasis.
- The municipality has continued assisting with social packages (indigent) to poor households or households facing other circumstances that limit their ability to pay for services, the cost of the social package of registered indigent households is largely financed by national government through the local government equitable share received in terms of the annual Division of Revenue Act. The municipality has extended the indigent register to other wards within Emadlangeni where the municipality does not have licences to supply electricity, and the register was submitted to Eskom-so that the customer can get free basic electricity.

#### 7.3.2 CHALLENGES

- The electricity distribution losses are above the benchmark of 3%-7%.
- The municipality is facing a large amount of debtors' book as at the end of 2024/2025 financial year.
- The data cleansing of the age analysis is still on going which started with the government department.
- The municipality was not able to collect revenue as anticipated, thus affecting the timely payment of suppliers which ultimately lead to municipality incurring an unauthorized expenditure.
- Budget and Treasury Office has limited staff which affect the full functioning of the finance department.

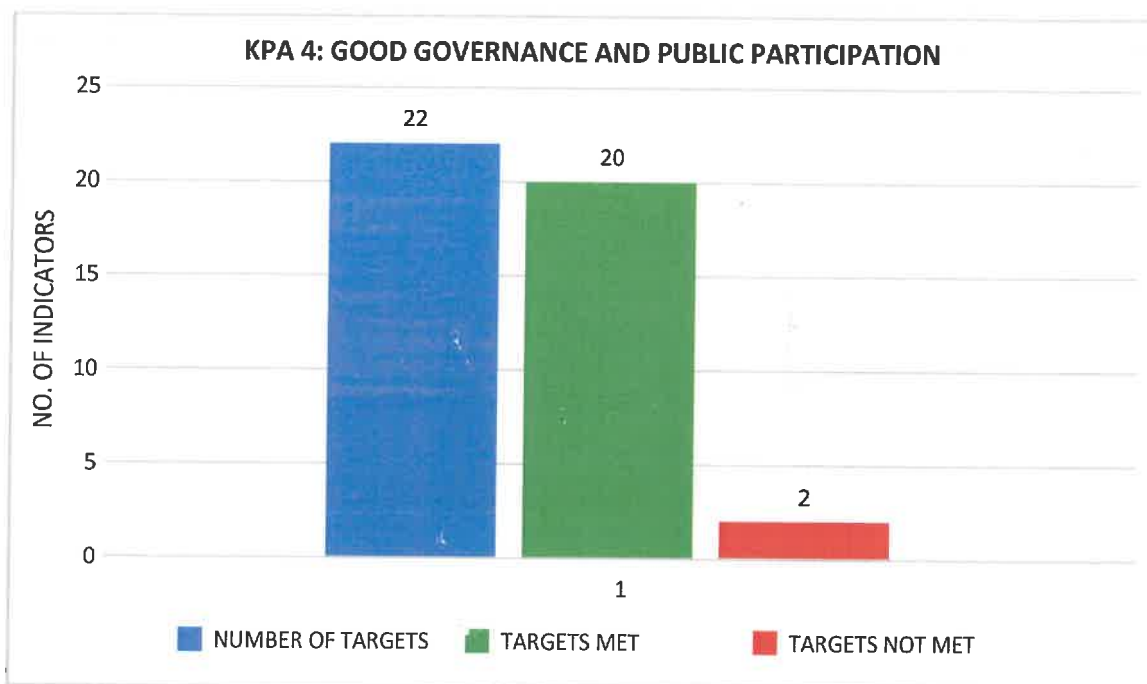
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- The municipality approved an unfunded budget as a result of (amongst others) previous financial commitments, limited equitable share allocation. In this regard the municipality also approved a budget funding plan to address all shortcomings of the unfunded budget. The budget funding plan is monitored and reported on a quarterly basis by council and provincial Treasury.

### **7.3.3 MEASURES TAKEN TO IMPROVE PERFORMANCE**

- To improve and enhance performance, the Budget and Treasury office holds departmental meetings on a monthly basis. The departmental scorecard is a standing item on the agenda to ensure that department delivers on all its set targets. Each unit within the department is required to report on the allocated Key Performance Indicators during these meetings.
- The mechanism ensures units that are underperforming are detected and corrective measures are taken timely.
- CoGTA has been instrumental in supporting the municipality to recover debt owed by government departments.

## 7.4 KPA 4: GOOD GOVERNANCE AND PUBLIC PARTICIPATIONS-PUTTING PEOPLE FIRST

The overall performance of KPA 4 was achieved at 90%.



### 7.4.1 PERFORMANCE HIGHLIGHTS

The information below aims at providing insight of the functions that the Public Participation Unit undertakes on annual basis. These include activities such as Ward Committee meetings, assessments and trainings to ensure that the wards remain functional, engagements with different stakeholders and sectors IDP/BUDGET Roadshows (Izimbizo) and engagements that ensures interaction with the Municipality.

#### 7.4.1.1 FUNCTIONS OF WARD COMMITTEE MEMBERS

The following functions and powers have been assigned to Ward Committee Members, as contained in Section 16 and Section 59 of the Municipal Systems Act, No. 32 of 2000: Encourage and create conditions for communities to participate in:

- The preparation, implementation and review of the IDP;
- Establishment, implementation and review of Councils Performance Management System;
- The monitoring and review of Councils performance, including the outcomes and impact of such performance and
- The preparation of Councils budget
- Participation in the above functions means that the Ward Committee members will discharge its responsibilities by way of involvement in making inputs in the form of recommendations to Council.
- Additional delegated functions and powers:

- 
- Assist the ward councilor in identifying challenges and needs of residents;
  - Create formal unbiased communication channels and co-operative partnership between the Municipality and the community within the ward;
  - Ensure contact between the municipality and community through use of and payment of Services;
  - Create harmonious relationships between residents of a ward, the ward councilor, geographic community and the municipality;
  - Act as advisory body on Council policies and matters affecting communities in the ward;
  - Serve as officially recognized and specialized participatory structures in the municipality;
  - May receive and record complaints from the community within the ward and provide feedback on Councils response;
  - May make recommendations on any matter affecting the ward to the Ward Councillor or the Council, the EXCO and the Mayor;
  - May act as a resource, through which Council and its departments, Provincial and National Departments must consult with and canvass community opinions on any matter they deem necessary;
  - Ward Committees may also be used as resources, by non-governmental organizations and non-political organizations to consult with Ward Committees, only if they do not and will not make Council liable for any expenditure to be incurred;
  - Ward Committees shall, within their scope of work, invite Council officials and other people with specialized knowledge to advise them on matters affecting their ward, when they deem it necessary;
  - Ward Committees may, subject to available capacity and resources, conduct an annual satisfaction survey in order to assist the committee in the execution of its function and powers. The satisfaction survey should be administered in the ward by the Ward Committee members under the supervision of the Ward Councilor and with the administration of the municipality.

#### 7.4.1.2 WARD COMMITTEE ASSESSMENT

The Ward Committee functionality verification results were reported at 100% for the 2024/2025 financial year. The Ward Committee functionality assessment criteria is as follows:

- Annual Target of 72 meetings was achieved
- Annual Target of 4 Meetings was achieved
- Annual Target of 720 Reports Submitted

CoGTA conducted the ward committee functionality assessment and the municipality achieved 100% in terms of functionality.

## FUNCTIONALITY RESULTS OF EACH WARD PER QUARTER IN 2024/2025 FINANCIAL YEAR

WARD	1 <sup>ST</sup> QUARTER	2 <sup>ND</sup> QUARTER	3 <sup>RD</sup> QUARTER	4 <sup>TH</sup> QUARTER	CHALLENGES
1	Functional	Functional	Functional	Functional	There were no challenges encountered for the year 2024/25.
2	Functional	Functional	Functional	Functional	
3	Functional	Functional	Functional	Functional	
4	Functional	Functional	Functional	Functional	
5	Functional	Functional	Functional	Functional	
6	Functional	Functional	Functional	Functional	

### 7.4.1.3 MEASURES TAKEN TO IMPROVE PERFORMANCE

- The Public Participation section ensures that all the ward committee functionality assessment elements are met.
- Ward committee members signed the code of conduct guiding them to serve their communities in an ethical manner.
- The Public Participation section ensures that ward committee members attend the quarterly ward committee meetings for debriefing, so that they will be able to serve their communities better.
- All ward committee members and ward councillors can attend Ward committee schedules for meetings, WAR ROOM meetings; and public meetings.
- Ward Based Plans and Ward Committee Operational Plans were compiled and adopted by Council.
- Ward Committees were inducted on Code of Conduct, Roles and Responsibilities and ward committee functionality assessment process.
- Ward Committee Members attend workshops, trainings and sector meetings conducted by various stakeholders in order to expand their knowledge on public participation programs and improve their report writing skills.

### 7.4.2 IDP/BUDGET ROAD SHOWS PERFORMANCE HIGHLIGHTS

The IDP/Budget Roadshow took place on the 09<sup>th</sup> of May 2025 at Mzilikazi Sport Field. The LM had a joint Imbizo with the Amajuba District Municipality. The Mayor of the District also presented the IDP and Budget for the District. Community members from all 6 wards within eMadlangeni were transported to the venue to attend the Imbizo. They got a chance to engage with the Principals and offered an oPublic Participation Unitrtunity to present inputs and recommendations concerning the IDP and Budget.

### 7.4.3 WARD COMMITTEE TRAININGS

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There were no accredited trainings conducted for the year.

#### 7.4.4 PUBLIC PARTICIPATION STAKEHOLDERS ENGAGEMENT

- Public Participation Unit attended agri-village meeting on the 2<sup>ND</sup> of July 2024 at DARD offices, facilitated by the OTP
- Ward committee by-election conducted at Kingsley on 8 July 2024. Three vacancies will be filed in September 2024 (ward 5, 6, 4)
- Public Participation Unit attended risk operations workshop on 18 July 2024, facilitated by dept. Of treasury
- Ward committee by-election conducted at white city on the 23<sup>rd</sup> of July 2024
- PUBLIC PARTICIPATION UNIT attended leadership and skills workshop on the 24<sup>th</sup> of July 2024; and Bato Pele workshop on the 25<sup>th</sup> of July 2024; conducted by Ms. Zimbini Mpurwana from Ugu District
- PDMC and local disaster management conducted awareness on drowning at Balele dam on the 2<sup>nd</sup> of August 2024 for 2 high schools and surrounding community members
- LTT convened on the 13<sup>th</sup> of August 2024, next meeting will be on the 10<sup>th</sup> of September 2024
- LED, Public Participation Unit and Planning unit had a meeting with officials from DMRE (legal and SLP unit) on the 22<sup>ND</sup> of August 2024
- Public Participation Unit attended Municipal Disaster Management Advisory Forum (MDMAF) on the 28<sup>th</sup> of August 2024, to discuss and finalize summer season contingency plan
- On the 29<sup>th</sup> of August 2024 14 taxis were allocated to the LM to transport women and izinduna to the Women's prayer organised by the OTP; and on the 30<sup>th</sup> of August 2024 we wrapped up Women's month with Gender Economic Empowerment Program held at Utrecht Town Hall
- Public Participation Unit attended Disaster Management Workshop on 26 September 2024 at Utrecht Town Hall, together with Councillors, Ward Committee members and government departments as well as the Amajuba District.
- Indigent applications in all six wards within the LM, which commenced on the 14<sup>th</sup> of October till the 29<sup>th</sup> of October 2024.
- Outreach program with the South African Human Rights, on the 18<sup>th</sup>, 19<sup>th</sup> and 20<sup>th</sup> November 2024

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- Attended ward committee verification (for the 1<sup>st</sup> quarter) on the 4<sup>th</sup> of December 2024, at Cogta Offices in PMB
  - Attended Weedbuster event hosted by the Dept. of Economic Development, Tourism and Environmental Affairs (EDTEA). The event was held at Balele Game Park on the 10<sup>th</sup> of December 2024.
  - Public Participation Unit attended Local Task Team Meeting on the 21<sup>st</sup> of January 2025, Community Services Boardroom
  - Public Participation Unit attended extended MANCO on the 28<sup>th</sup> of January 2025 at Council Chamber
  - Public Participation Unit attended Debt Steering Committee on the 29<sup>th</sup> of January by the Council Chamber
  - Public Participation Unit, Electrical Unit and BTO attended a meeting with Eskom on the 30<sup>th</sup> of January 2025 by the Mayors Boardroom
  - Public Participation Unit attended Municipal Rapid Response Team Meeting on the 12<sup>th</sup> of February 2025 by the Council Chamber. Meeting was chaired by the Municipal Speaker
  - Public Participation Unit, LED and Planning Unit attended a meeting with Venatyp Mine on the 18<sup>th</sup> of February at the MANCO Boardroom
  - Indigent Committee Meeting was held on the 20<sup>th</sup> of February 2025 at the MANCO Boardroom
  - MRRT Meeting conducted on the 6<sup>th</sup> of March 2025 aimed at addressing the illegal mining and the in availability of quarry to fix and maintain the roads. The meeting was attended by the Dept. of Minerals and Energy
  - Public Participation Unit attended LTT Meeting on the 25<sup>th</sup> of March 2025 at the Planning Boardroom
  - Public Participation Unit attended MDMAF on the 09<sup>th</sup> of April 2025 at the Disaster Management Boardroom
  - Public Participation Unit attended and coordinated the Ward Delimitation Program facilitated by the Municipal Demarcation Board on the 7<sup>th</sup> of April 2025 at the Utrecht Town Hall
  - Public Participation Unit attended awareness on Gangsterism and GBV held on the 23<sup>rd</sup> of April 2025 at oSizweni Community Hall
  - Public Participation Unit attended the IDP Steering Committee on the 14<sup>th</sup> of May 2025

- Public Participation Unit attended the Portfolio Corporate Services on the 20<sup>th</sup> of May 2025 to present the WOP, WBP and the Public Participation Strategy to the portfolio committee for further adoption and approval by Council
- Public Participation Unit attended ward committee functionality verification conducted by COGTA on the 10<sup>th</sup> of June 2025 at Newcastle LM, for the 3<sup>rd</sup> quarter (January-March 2025)
- Public Participation Unit attended DDM Social Cluster on the 13<sup>th</sup> of June 2025
- Public Participation Unit attended Fraud and Risk Assessment Workshop facilitated by the Provincial Treasury on the 17<sup>th</sup> and 18<sup>th</sup> June 2025 at the Council Chamber
- Public Participation Unit and HR Unit attended a DDM TVET Partnership Linkages Workshop on the 19<sup>th</sup> of June 2025 at the Black Rock Casino in Newcastle
- Public Participation Unit attended and chaired the Induction workshop facilitated by Corporate Services on the 26<sup>th</sup> of June 2025 at the Utrecht Town Hall

#### **7.4.5 MUNICIPAL RAPID RESPONSE TEAM (MRRT)**

The MRRT is functional and is chaired by the Municipal Speaker, with PUBLIC PARTICIPATION UNIT as the Secretariat. The MRRT meets quarterly or as and when the need arises. The last meeting was on the 25<sup>th</sup> of June 2025 at the Council Chamber.

#### **Composition of the Municipal Rapid Response Team**

- The Speaker shall be the Chairperson of the eMadlangeni Municipal Rapid Response Team, as the person responsible for Public Participation
- Minimum of 3 councilors as assigned by Council
- The Municipal Manager or a consistent delegate referred by the Municipal Manager
- Public Participation Official
- Disaster Management
- Heads of Department as assigned by councils
- Community Service Manager / complaints management head

#### **7.4.6 OPERATION SUKUMA SAKHE (OSS)**

The War Room meetings are convened in all 6 wards within the eMadlangeni Local Municipality. All war rooms are functional. The Local Task Team (LTT) visits the war rooms quarterly for suPublic Participation Unit and further interventions. The War room Chairperson reports to the LTT once a month. The war room meetings are attended by Sector Departments, CCGs, CDWs, Ward Committee Members, CWP, Forum members i.e. Disability Forum, Senior Citizens Forum, Women's Forum, Men's Forum, Child Care Forum as well as Traditional Leaders and Faith Based Organizations. Ward Councillors champion the war room meetings.

#### **7.4.7 COMMUNITY DIALOGUES**

Open community dialogues on any issues of interest to the community should also be arranged. These are sessions to be held in halls, open parks or even schools to engage the community on any issue which

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may be of interest to the community. Though open, the sessions should not be allowed to transgress from the intention of getting the community to constructively engage on their development.

The sessions should as much as possible be used to encourage the community to discuss solutions to their problems rather than present only challenges and should be channelled to presenting what they can do rather than what it is that government/municipality should do for them. These sessions are conducted in collaboration with the Department of Social Development and Special Programmes under the Operation Sukuma Sakhe umbrella.

#### 7.4.8 CHALLENGES

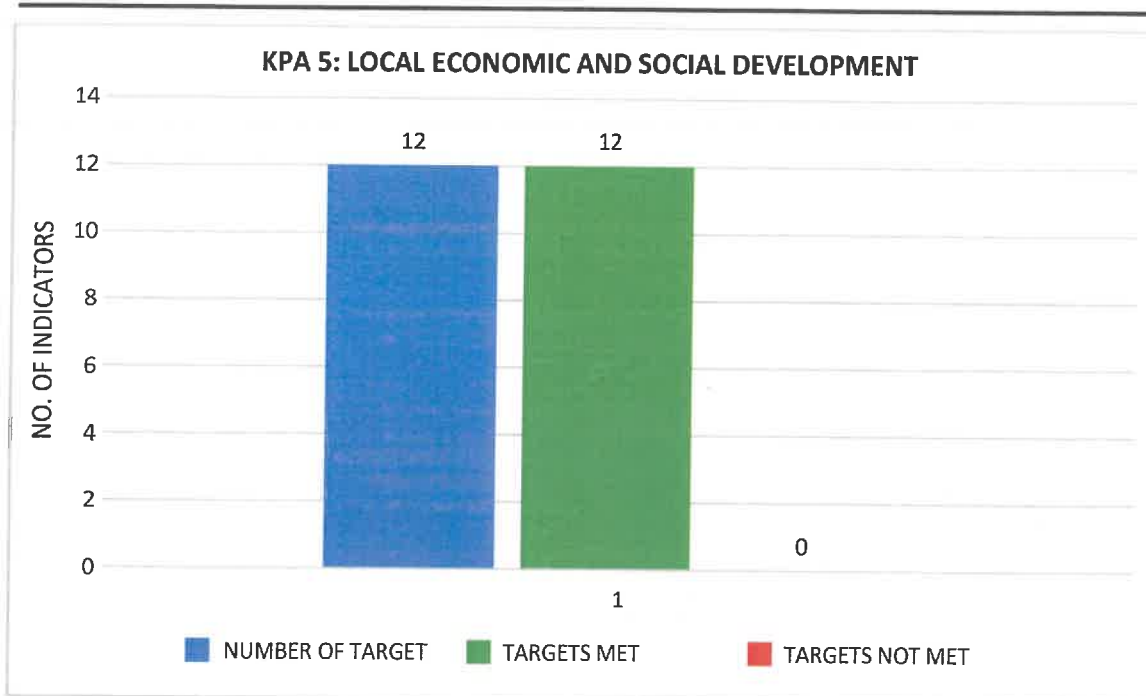
- Complaints Management System is not integrated within all Units in the Local municipality.
- Attendance for the Public Meetings in some areas within wards is poor as the areas are too scattered and some community members do not get the notices for the meetings and hence, they do not attend the meetings and are left uninformed on the activities and programmes happening in their areas. A loud hailer can bridge that gap and everyone can be able to attend the meetings and stay informed.
- Lack of resources for the Public Participation Unit i.e. car allowance, vehicle designated for the Unit to attend stakeholder and community engagements.

#### 7.4.9 MEASURES TO IMPROVE PERFORMANCE

- An Integrated Complaints Management System in place but not yet integrated across all units.
- Prompt feedback on community issues and complaints.
- Regular presentation on the progress of planned projects for the 2025/2026 financial period to ward committees on a quarterly basis.

#### 7.5 KPA 5: LOCAL ECONOMIC AND SOCIAL DEVELOPMENT

The overall performance of KPA 5 was achieved with 100%.



**7.5.1 LOCAL ECONOMIC DEVELOPMENT PERFORMANCE HIGHLIGHTS FOR 2024/25**

According to Business License Act 71 of 1991, eMadlangeni Local Municipality is required to issue business licenses to businesses trading in perishable items like food and drinks. The Local Economic Development Unit issued 22 Business Licenses and 68 permits

On 29 April 2025, eMadlangeni Local Municipality Council adopted a reviewed Local Economic Development Strategy, which is a guiding and planning document for Economic Development and provides the municipality with strategies on how to achieve Economic Development. On 29 April 2025 Emadlangeni Local Municipality adopted Informal Economy Policy, Informal Economy Policy will assist the Municipality to positively respond to any challenges faced by local SMMEs.

**7.5.1.1 BALELE RENOVATIONS**

**1. Balele Game Park Refurbishment for Phase 2**

Balele Game Park Renovation project was funded by department of Economic Development tourism, Tourism and Environmental Affairs (EDTEA) phase 2 of the project was funded with R4.5 million the project is 100% completed work, 6 dome tents were built, braaiing area, Canteen, 2 safari tents, roof changing at Kudu and giraffe play kid area, fixing of both pools and rebuilding of canteen.

**2. Balele Game Park Refurbishment for Phase 3**

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On phase 3 of Balele Game Park refurbishment, EDTEA funded the Municipality with R3 million to complete the work that was left on Phase 2, three wooden cabins were successfully completed, family unity walls almost done roof to be installed by the 15 of July 2025, guard house has been completed, the furnitures for family units has been delivered and lapar roof is complete.

#### 7.5.1.2 EVENTS

- Summer Picnic event took place at Balele Game Park on the 1<sup>st</sup> of January 2025 where local community members pay R50 for entrance with the following special guest: Minie Mouse, Coco Melon, Mickey Mouse.
- Balele game park hosted Balele bike rally on the 4<sup>th</sup> - 6<sup>th</sup> of April 2025 where they do the following activities: Stants and drags, Live Music, Cash bar, Lucky draws at the Prize giving, Fun games for the whole family with the attendance of plus 50 people.
- On the 27<sup>th</sup> to 29<sup>th</sup> of June 2025 Adventure Experience hosted a 2<sup>nd</sup> annual event with Balele Game Park where the participants paid R500 entrance doing the following activities: Horse riding, quad biking, boat rides, Game drive, Hiking, camping etc.

#### 7.5.1.3 COMPLIANCE INSPECTIONS

##### **Liquor stores inspection**

On the 17<sup>th</sup> of December 2024 LED unit and other relevant units within the institution conducted liquor store inspection in ward 5, three liquor shops were identified and inspected successfully.

##### **QUARTER FOUR BUSINESS INPECTIONS**

On the 4<sup>th</sup> of May 2025 Emadlangeni LED invited all stakeholders that are relevant when conducted the quarter four business compliance inspection that took place in ward 2 and 5, more than 10 shops were inspected, expired food were taken and dumped in the Municipality dumping site.

#### 7.5.1.4 EXTENDED PUBLIC WORKS PROGRAMME (EPWP)

Emadlangeni Local Municipality Council has resolved that for the financial year of 2024/25, the EPWP Participants they work in their respective wards, Ward Councilors identified schools, clinics, and other government facilities since those are government institutions.

The EPWP induction took place on the 20 of June 2025 and the program commenced on the 1<sup>st</sup> of July 2025 and it ended on 31 of December 2025 with 120 participants who were inducted and signed contracts.

#### 7.5.1.5 SMMES AND CO-OPS CAPACITY BUILDING

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- On the 5<sup>th</sup> of August 2024 Emadlangeni Municipality SANRAL conducted a training for local construction services. The training conducted at NQF level 2 was aimed at developing the skills of small CIDB-Register contractors to properly quote and bid tenders
  - On the 7<sup>th</sup> of August 2024 Emadlangeni Municipality partnered with Amajuba District LED Unit we have able to assist our Local informal traders with cabbage seedling and fertilizers. Beneficiaries were:
    - Vusi Kunene from ward 4, 15 000 cabbage seedling, 10 000 spinach seedling and 9 of 50kg fertilizers.
    - Dumisani Sthole from ward 2 (RIP) 15 000 cabbage seedling, 10 000 spinach seedling and 9 of 50kg fertilizers
    - Mr. Ntombela and Moloi from ward 3, 10 000 cabbage seedling, 10 000 Spinach seedling and 9 fertilizers
    - Inqolobane co-op received 10 000 cabbage, 10 00 spinach and 9 fertilizers.
  - LED Unit in partnership with National Youth Development Agency (NYDA) conducted a training for Emadlangeni Youth in business. The training took place at Utrecht Town Hall, the training commenced on the 30<sup>th</sup> of September 2024 till the 4<sup>th</sup> of October 2024. 21 participants who attended the training
  - On 7<sup>th</sup> of October 2024 to 23<sup>rd</sup> of October 2024 LED unit identified community of ward 4 Gloenvlei as the community in need of the Hide n Skin and conducted the training in partnership with Amajuba TVET College, 24 community members successfully attended the training and received their certificates from Amajuba TVET.
  - Emadlangeni Municipality partnered with Ithala hosted a Imbokodo iyazenzela women in business workshop, plus 100 women attended the workshop that took place on the 7<sup>st</sup> of November 2024 where there was various external stakeholder who assisted women with depth knowledge in establishing and running businesses.
  - On the 5<sup>th</sup> of December 2024, Emadlangeni Municipality in relationship with service SETA conducted a one day E- learning training with the attendance of 11 people, they obtained certificates after they successfully completed the training.
  - During the Municipality IDP roadshow that take place on the 9<sup>th</sup> of May 2025, SMMEs and informal traders from Emadlangeni Municipality benefited with Vouchers, different working materials from both Emadlangeni Municipality and Amajuba Municipality
  - Emadlangeni Municipality partnered with SANRAL under DoT A Public Participation Untinted service provider (Amagama enterprise ) to conduct a learnership for people living with disabilities, the duration of the program is 12 Months, they spent 3 months on theory and another 9 Months will be practical. They will obtain certificates with SETA, The total number of

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attendees is 18. They started in April 2025 to June 2025 then the practical of 6 months in progress

- On the 29 of May 2025 The department of Economic Development, Tourism and Environmental Affairs conducted a Public Participation Unit programme to local tuck shop owners for them to comply with the requirements to apply for the advertised funding for their businesses, 18 attendees who participated in the programme
- Emadlangeni Municipality partnered with department of Labour conducted a construction constructing program aiming to uplift locals with depth knowledge in construction industry, 25 attendees who participating in the program they will obtain the certificate after successfully completed the program. The theoretical session started on 1<sup>st</sup> of June 2025 will end on the 31<sup>st</sup> of July 2025 and the practical duration will be 4 months

#### **7.5.1.6 SPAZA SHOPS DATA COLLECTION**

ON the 19th of November and the 20th of November 2024 LED Unit collected a spaza shops Database and 49 shops were located in different wards.

Ward Number	Number of Shops
1	6
2	6
3	10
4	5
5	14
6	8

All these shops were found unregistered they were not complying with regulations of the Municipality. Emadlangeni Municipality is currently assisting these shops with requested documentation so they will be compliant with the Municipal regulations.

#### **7.5.1.7. BUSINESS COMPLIANCE INSPECTIONS**

##### **1. Liquor store inspection**

- On the 17<sup>th</sup> of December 2024 LED unit and other relevant units within the institution conducted liquor store inspection in ward 5, three liquor shops were identified and inspected successfully.

##### **2. QUARTER FOUR BUSINESS INPECTION**

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- On the 4<sup>th</sup> of May 2025 Emadlangeni LED invited all stakeholders that are relevant when conducted the business inspection that took place in ward 2 and 5, more than 10 shops were inspected, expired food were taken and dumped in the Municipality dumping site.

#### 7.5.1.6 CHALLENGES

- Difficulty in implementing projects and program that were proposed in the Unit Implementation Plan due to shortage of funding.
- Lack of interacting with external funders due to not attending meetings and workshops.
- Shortage of staff.
- Rotating of internship learners/graduates
- Lack of Tools of Trade and inadequate office space.
- EMadlangeni Local Municipality does not have an in-house Environmental Health Practitioner, thus making it difficult to conduct regular formal compliance inspections.
- The Municipality's financial constraints present challenges in the successful execution of LED programmes.

#### 7.5.1.7 MEASURES TAKEN TO IMPROVE PERFORMANCE

- Formal applications and requests have been sent to various stakeholders including KZN COGTA, KZN EDTEA, SEDA, IDT, DSBD for funding to ensure that LED programs are implemented.
- Development and implementation of Informal Economy Policy
- Development and implementation of small town by-laws.

#### 7.5.2 SOCIAL SERVICES

The municipality is mandated by **the Municipal Systems Act No. 32 of 2000** and the Constitution of South Africa to ensure that the Municipality gives priority to the needs of vulnerable groups in the community. One of the objectives of the Municipality is **to promote Social and Economic Development as mandated by the Constitution of South Africa**. The Social Services Unit operates to ensure the accomplishment of the social upliftment and development objectives of the Municipality.

The Social Services Unit coordinated social development programmes during the 2024/2025 financial year, interacting with community based structures to facilitate alignment of needs and priorities of: Youth Development programmes, Gender programmes, Child Care & Support Programmes, People Living with Disability Programmes, Senior Citizens Programmes, Sports, Recreation, Arts & Culture Programmes, and HIV/AIDS programmes, aimed at the development of the vulnerable groups in the community.

**PROGRAMMES UNDERTAKEN DURING THE 2024/2025 FINANCIAL YEAR ARE AS FOLLOWS:**

No.	Priority Group	Date	Details	Venue
1	Youth	12 July 2024	Youth in Business Summit	Durban
2	Senior Citizens	03 July 2024	Local Golden Games Selection for Senior Citizens	Utrecht High School Sports Ground
3	Senior Citizens	30 July 2024	Participation of Senior Citizens in District Golden Games	Arbour Park - Newcastle
4	Senior Citizens	04 - 06 October 2024	Participation of Senior Citizens in Provincial Golden Games	Mandeni – iLembe District
5	Youth	22-23 August 2024	Job Preparedness workshop for unemployed candidates	Amajuba District Municipality
6	Men & Women	30 August 2024	Gender Economic Development Program	Utrecht Town Hall
7	Youth	13-15 September 2024	Umkhosi Womhlanga	Enyokeni Royal Palace
8	Youth	30 September – 04 October 2024	Entrepreneurship Training with NYDA	Utrecht Town Hall
9	Youth	23 October 2024	Advocacy Session for the Youth Empowerment Fund	Utrecht Town Hall
1	Youth	09 November 2024	Emadlangeni Sports & Arts Festival	Bensdorp Sports Field
1	Community	20 November 2024	Human Rights Commission Engagement with Civil Society	Utrecht Town Hall
1	People with Disabilities	27 November 2024	Disability Awareness Program	Waterval Correctional Centre
1	Men	29 November 2024	Men's Program	Utrecht Town Hall
1	Women & Children	25 November - 10 December 2024	16 Days of Activism for No Violence Against Women & Children	Utrecht and the surroundings
1	People with	09-10 November	Participation of People	EThekweni Durban

	Disabilities	2024	with Disability in Provincial Disability Games	Metro
1	People with Disabilities	04-05 December 2024	Disability Parliament	Richmond
1	Youth	05 – 08 December 2024	Participation of the Youth in KZN Salga DSAC Games	EThekweni Durban Metro
1	Community	13 December 2024	Mayoral Road Safety Awareness – Festive Season Roadblock	R34 next to Emalahleni School
1	Traditional Leaders	07 January 2025	Engagement with Traditional Leaders	Utrecht Country Club
2	Youth	05 February 2025	Matric Excellence Awards	Utrecht Town Hall
2	PLHIV	18 February 2025	Training of Ward Aids Committees	Community Services Boardroom
2	People with Disabilities	February to June 2025	Learnership Program on Construction	Mangosuthu Arts & Craft Centre
2	Community	14 March 2025	Peaceful Walk Against Crime, Substance Abuse, & Gender Based Violence	Caltex Garage to Utrecht Trading Stalls
2	Community	17 April 2025	Mayoral Road Safety Awareness – Easter Weekend Roadblock	R34 next to Emalahleni School
2	Religious Sector	18 April 2025	Mayoral Easter Program – Church Visits	Utrecht Churches
2	Community	22 – 23 April 2025	Mayoral IDP/Budget Stakeholder Engagement	Municipal Council Chamber
2	Senior Citizens	28 May 2025	Local Golden Games Selection for Senior Citizens	Utrecht High School Sports Ground
2	Children	13 May 2025	<b>Child Protection Activities:</b> Promoting Care & Protection of Children	Mlandomusha High School
2	Children &	22 May 2025	<b>Child Protection</b>	Gelykwater

	Parents		<b>Activities:</b> Strengthening Positive Relationships – Empowerment of Children & Parents	
3	Community	11 June 2025	<b>Child Protection Activities:</b> Role of Communities in the Care & Protection of Children	Balgrey

### 7.5.2.1 eMADLANGENI LOCAL FORUMS

The Municipality officially launched the current Local Forums for the vulnerable groups on the 20<sup>th</sup> of May 2022, to serve for the period of five (5) years in line with the current Administration. Forum Meetings sit on a quarterly basis. The Municipality develops and executes Social Development Programs based on the identified needs for each sector. Forums also assist in strengthening the relationship between the Municipality and the community.

The existing forums for the vulnerable groups are as follows:

- The Local Drug Action Committee
- The Local Aids Council
- The Local Youth Council
- The Local Women’s Forum
- The Local Men’s Forum
- The Local Senior Citizens Forum
- The Local Disability Forum
- The Local Arts & Culture Forum

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### 7.5.2.2 CHALLENGES

The following are the challenges currently experienced in the social services unit:

- Suitable transport is required in order to reach out to communities, especially deep rural communities.
- The budget allocated is not sufficient to efficiently execute special programmes.

### 7.5.2.3 MEASURES TO BE TAKEN TO IMPROVE PERFORMANCE

- Procurement of a vehicle in order to reach out to the community for service delivery.
- Procurement of a 22 seater taxi for transportation of forum members to district events.
- Provision of transport for Forum Members to attend Local and District meetings for effective functioning of forums.
- Increase budget for special programmes so as to execute special programmes efficiently.

## 7.6 CROSS CUTTING

### 7.6.1 DISASTER MANAGEMENT

#### 7.6.1.1 INSTITUTIONAL ARRANGEMENTS

The disaster management unit was established in 2015 and operates 24 hours 7 days (24/7) with four teams performing a twelve-hour shift each. The Chief Fire & Disaster Manager position is vacant from 01 February 2025. There is only one (1) disaster management officer, eight (8) fire fighters, and one (1) support staff. The Municipality working together with Uitkomst Colliery (Pty) Ltd has established the Emergency Services Centre which was fully funded by Uitkomst as part of their Social and Labour Plan. The Centre was handed over on 11/11/2024 to the Municipality. The Centre is functional and in the process of sourcing funds for Phase 2 to complete a Disaster Management Centre.

The Disaster Management Act, 2002 (Act No. 57 of 2002) as amended places a legal obligation on all organs of state and other institutional role-players involved in disaster management to develop, regularly review, update, coordinate, share and implement the disaster management plan (DMP). The DMP has been reviewed and updated according to guideline-development and structure of a disaster management plan compiled by the National Disaster Management Centre (NDMC) dated 01 April 2017. The DMP has been presented to all Council structures and adopted by Council on 27/05/2025. The aim of the DMP is to give prevention and reduction of disaster risks; mitigation strategies; preparedness for effective response to disasters; minimize loss and property damage and quick recovery from the impacts. The plan will be reviewed in 2026/27 financial year.

The Municipal Disaster Management Advisory Forum (MDMAF) was established in July 2015 as required by the Disaster Management Act 57 of 2002 and sits on quarterly basis. The MDMAF meetings were held

on 28/08/2024; 13/11/2024; 12/03/2025 and 09/04/2025. The primary purpose of MDMAF is to provide a mechanism for relevant role-players to consult one another and to coordinate their actions on matters relating to disaster management in the municipality (Section 51 of the Disaster Management Act, 2002).

### 7.6.1.2 DISASTER RISK REDUCTION

The Municipality has a responsibility to implement disaster risk reduction measures to limit the adverse impact of both man-made and natural hazards on vulnerable areas, communities and households.

#### (i) Contingency plans

The Municipality faces an increasing level of disaster risks and is exposed to a wide range of hazards, including weather related hazards that can trigger widespread hardship and devastation. These hazards include amongst others structural fires, strong winds, storms, heavy rains, flash floods, lightning and others that may not yet be characterised. These events are known to cause widespread disruption within the communities. In order to ensure preparedness measures for any eventuality during the 2024/25 financial year; the Municipality in partnership with the sector departments, welfare and relief organisations has prepared contingency plans for both 2024/25 summer and winter seasons. The summer and winter season plans were presented to all Council structures, and they were adopted by Council on 29/08/2024 and 26/02/2025 respectively. The aim of these plans is to give prevention and mitigation strategies, emergency response and recovery, and coordination with other organs of state and institutional role play.

#### (ii) Installation of lightning conductors

The Municipality is prone to lightning, which normally leads to death, injury and loss of property. One of the risk reduction strategies in preventing and mitigating lightning is the installation of lightning conductors. The Amajuba District Disaster Management Centre (DDMC) supported the Municipality with **twenty (20)** lightning conductors which were installed in June 2025 as follows:

No.	Date of Installation	Name	Ward	Area	GPS Coordinates	
					(Long)	(Lat)
1	30/06/2025	Sithole Bongiwe	6	Mancamane	30°31'46.3033 2	27°61'10.9418 4
2	30/06/2025	Masondo Xolani	5	eMadlangeni	No signal	No signal
3	27/06/2025	Ngema Goodhope	3	Vaalbank	30°12'25.5366	27°44'41.5219 2
4	27/06/2025	Ntokozo Cynthia	3	Vaalbank	30°13'29.1612	27°44'05.9625 6
5	27/06/2025	Nkosi Hlengiwe	5	New Look	30°16'10.1323 2	27°42'14.2744

No.	Date of Installation	Name	Ward	Area	GPS Coordinates	
					(Long)	(Lat)
6	27/06/2025	Magangane Thulisiwe	3	eNkululekweni	30°16'08.83416	27°46'50.4732
7	27/06/2025	Nene Nomusa Amanda	5	Berouw kwaLetha	30°17'05.9402	27°41'57.50952
8	27/06/2025	Nkabinde John	5	Berouw	30°13'03.19296	27°39'05.32764
9	27/06/2025	Ncongo Alenton	5	Berouw	30°17'15.02448	27°39'29.71404
10	27/06/2025	Shange Nokuphila	5	Berouw	30°13'03.19296	27°44'41.52192
11	29/06/2025	Nkosi Ganile Maureen	5	eMadlangeni	30°12'50.20848	27°39'06.04764
12	29/06/2025	Xaba Mthunzi	5	eMadlangeni	30°17'16.32228	27°39'30.39604
13	29/06/2025	Maasondo Sanele	2	Mpongoza	30°18'39.39104	27°39'44.06148
14	29/06/2025	Khumalo Jabisile	2	Mpongoza	30°18'39.37104	27°39'44.06148
15	29/06/2025	Dlamini Thandiwe	3	Ndwakazana	30°28'08.41704	27°54'27.74688
16	29/06/2025	Mtambo Elliot	6	Mancamane	30°25'34.39416	27°47'37.54836
17	30/06/2025	Zulu Bethuel	3	Nhlazadolo	30°25'34.39416	27°47'37.54536
18	30/06/2025	Nkomonde Mbhekeni	1	eNzimane	30°33'41.5728	27°40'33.14604
19	30/06/2025	Vilakazi Winfridad	1	eNzimane	30°48'48.46068	27°25'16.95216
20	30/06/2025	Khanyile happiness	5	Berouw	No signal	No signal

*(iii) Creation of fire breaks*

The Municipality created the fire breaks around the Game Park and in communities to prevent and mitigate the impact that can be caused by veld fires as follows:

Date	Ward	Area
03 July 2024	2	Game Park
24 June 2025	3	eMxhakeni

### 7.6.1.3 RESPONSE AND RECOVERY

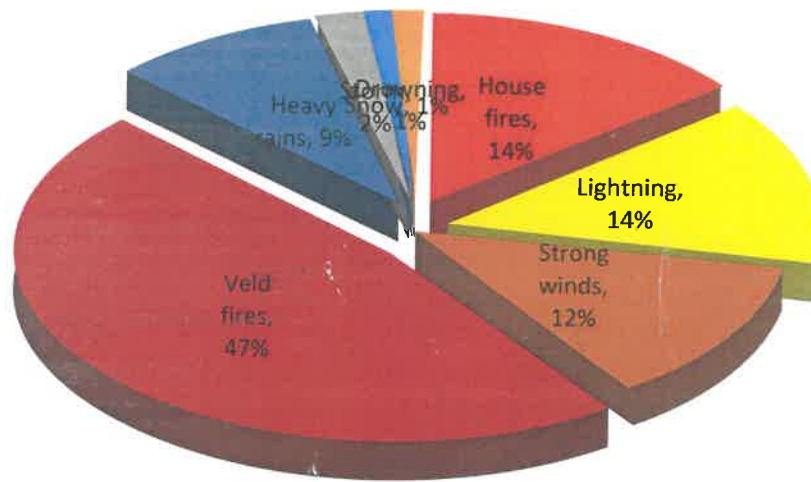
In terms of the Disaster Management Act 57 of 2002(as amended) and the South African National Policy Framework for Disaster Risk Management (2005), the disaster management unit of eMadlangeni Local Municipality is responsible for the co-ordination and management of incidents and disasters that occurs in its area of jurisdiction.

The Municipality has experienced numerous incidents caused by strong winds, house fires, veld fires, heavy rains, storm, snow, lightning and drowning.

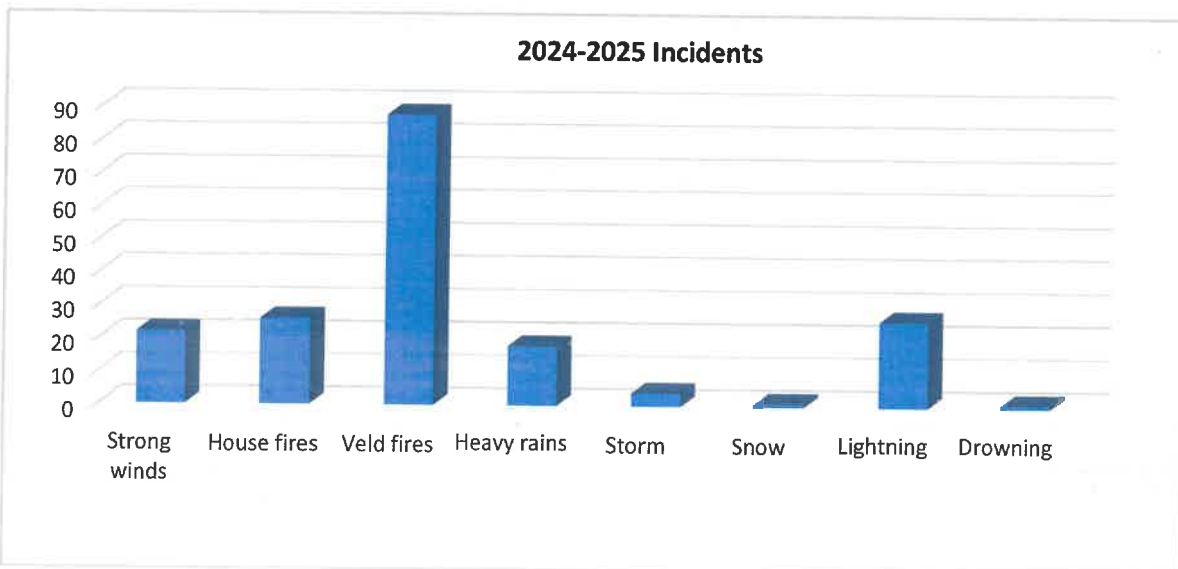
**TABLE 1: SUMMARY STATISTICS OF THE INCIDENTS THAT OCCURRED FROM JULY 2024– JUNE 2025 IS AS FOLLOWS:**

LOCAL MUNICIPALITIES	TYPES OF INCIDENTS	NUMBER OF INCIDENTS	HOUSEHOLDS AFFECTED	HOUSES DESTROYED		PEOPLE AFFECTED	FATALITIES	INJURIES	MISSING PERSONS	HOMELESS
				TOTALLY DESTROYED	PARTIALLY DAMAGED					
<b>SW – STRONG WINDS, F – FIRES, FL – FLOODS, HR – HEAVY RAINS, S – STORM, LIGHTNING – L, DROWNING-D</b>										
EMADLANGENI	SW	22	574	577	367	3116	3	42	0	924
	HOUSE F	26								
	VELD F	88								
	HR	18								
	S	4								
	SNOW	1								
	L	26								
D	1									
<b>TOTALS</b>		<b>186</b>	<b>574</b>	<b>577</b>	<b>367</b>	<b>3116</b>	<b>3</b>	<b>42</b>	<b>0</b>	<b>924</b>

### eMadlangeni - July 2024-June 2025



**FIGURE 1: DISTRIBUTION OF INCIDENTS**



**FIGURE 2: NUMBER OF INCIDENTS REPORTED**

#### EMERGENCY RELIEF ISSUED BY VARIOUS STAKEHOLDERS

The following relief was issued by the Municipality with the support of the Provincial Disaster Management Centre (PDMC), Amajuba DDMC, Department of Human Settlement (DHS), Department of Social Development (DSD), South African Social Security Agency (SASSA) and Gift of the Givers:

Blankets	Food Parcels	Emergency Shelter/Tents	Sponges	Box "B"	Plastic Sheeting	School uniform	Vanity packs
179	75	78	95	5	92	0	0

#### DAMAGE TO INFRASTRUCTURE

##### (A) Asphalt and gravel roads

The damage assessment for both town and rural roads was conducted and the following damages were recorded:

##### Asphalt roads

No.	Street Name	Type of Surface	Length (km)	Width (m)	Ward	Comments
1	Hugo Street	asphalt	0.9	6	2	The roads have developed severe potholes and some edge-break due to rains and require reworking of some layers and resurfacing and storm-water management since most drainage pipes has been filled by sand and debris.
2	Loop Street	asphalt	0.9	6	2	
3.	Schefers Stret	asphalt	0.6	6	2	
<b>TOTAL</b>			<b>2.4</b>			

##### Gravel roads

Ward	Area/ road Name	Type of Surface	Length (km)	Width (m)	Current Condition	Type of Maintenance Required
1	Kempslust	Gravel	1.8	5	The imported surface material has been washed away by storm water, and the roads have developed trenches and dongas across and along road. The current conditions of the roads are not conducive to any road users. Storm water pipes are clogged by sand & debris.	Road formation, Re-gravelling, Up root clogged storm water drainage pipes, unblocked and re-install them. Open cut off drains.
	Mgundeni road	Gravel	2.5	5		
3	Emxhakeni	gravel	2.5	5		
	Enkululekweni	gravel	2.2	5		
4	Groenvlei	gravel	4	5		
	Kwa-Ntaba	gravel	2.6	5		
5	Joubert	gravel	2	6		
	Jepe	gravel	1	6		
6	Malambane	gravel	3.5	5		
	Esikhaleni	gravel	2	5		
<b>TOTAL</b>			<b>24.1</b>			

##### Bridges:

There were bridges reported to be washed away. The Department of Transport conducted assessment. Communities cannot access basic services

#### 7.6.1.4 EDUCATION, TRAINING AND PUBLIC AWARENESS

The Disaster Management Act 52 of 2002, National and Provincial frameworks state that, a municipal disaster management centre must promote formal and informal initiatives that encourage risk-avoidance behaviour by organs of state, the private sector, non-governmental organisations, communities, households and individuals in the municipal area. The workshops and awareness campaigns to raise disaster risk awareness, disaster risk reduction, volunteerism and preparedness were conducted as follows:

Activity	Date	Ward	Venue	Target group	Number of participants
i) An overview of disaster management and basic fire education	31/07/2024	3	Watervaal Correctional Centre-Training room	Correctional officials from various units	19
ii) Water Safety and Drowning Prevention Awareness Campaign	02/08/2024	2	Balele Dam	Learners, Educators, Traditional Healers, Izinduna, Amakhosi and Community members	105
	14/11/2024	3 & 5	Ingcuba River	Amakhosi, Izinduna, Councillors and Community members	63
(iii) Fire Safety Awareness	16/08/2024	2	Utrecht Pre-Primary School	Learners, Educators and Support Staff	95
(iv) Career simulation day & School Awareness Campaign	06/09/2024	2	eMalahleni Combined School	Learners, educators, support staff and stakeholders	442
(v) Community engagements with Human Rights Commission	18/11/2024	6	Mbathani	Amakhosi, Izinduna, Councillors and Community members	36
	19/11/2024	4	Zaaihoek Community Hall		54
	20/11/2024	2	Utrecht Town Hall		27
(vi) Disaster management workshop	26/09/2024	2	Utrecht-Town Hall	Councillors and Ward Committees	58
(vii) Community engagements in	10/03/2025	1	Kemplust	Community members	26

Activity	Date	Ward	Venue	Target group	Number of participants
relation to fire and disaster management activities and how do we respond to incidents/disasters	11/03/2025	1	Ndlamlenze		16
	13/03/2025	6	Esidakeni		25
	13/03/2025	6	Mbathani School		35
(viii) Fire & disaster management awareness	24/04/2025	2	Utrecht Town Hall - Mayoral library read aloud day	Grades 5 & 6 eMalahleni Combined, iThamsanqa Primary, Utrecht Primary, and Isibonelesihle Primary, and Izimbuthu Primary Schools	83
	25/04/2025				85
	29/5/2025	4	Zaaihoek community Hall— Groenvlei SAPS station commanders Imbizo	Community members	66
	30/5/2025	3	New-Village (esontweni)- Community meeting	Community members	83
	9/06/2025	2	Bergsig Sport field	School learners & educators	54
	9/06/2025	2	Bergsig Sport field	School learners and community members	73
ix) Fire & Disaster awareness campaign and fire equipment distribution	11/06/2025	2	Town hall (Utrecht)	Amakhosi & Community members	50
<b>Total number of participants</b>					<b>1495</b>

## 7.6.2 FINACIAL IMPLICATIONS

### *Immediate intervention*

#### *Asphalt roads*

Ward	Area/Road Name	Surface Type	Type of Damage	Length (km)	Costing with Professional fees of 14% in Rands (R)
2.	Hugo Street	asphalt	Severe potholes & clogged storm water pipes	0.9	4 816 000.00
	Loop Street	asphalt	Severe potholes & clogged storm water pipes	0.9	3 371 000.00
	Schefers Stret	asphalt	Severe potholes & clogged storm water pipes	0.6	2 889 600.00
	<b>TOTAL</b>			<b>3.7</b>	<b>11 076 600.00</b>

#### *Gravel roads*

Ward	Area/ Road Name	Surface Type	Type of damage	Length (km)	Costing with Professional fees of 14% in Rands (R)
1	Kempslust	gravel	Gravel washed away	1.8	5 644 800.00
	Mgundeni road	gravel	Gravel washed away	2.5	7 840 000.00
3	Emxhakeni	gravel	Gravel washed away	2.5	7 840 000.00
	Enkululekweni	gravel	Gravel washed away	2.1	6 585 600.00
4	Groenvlei	gravel	Gravel washed away	4	12 544 000.00
	Kwa-Ntaba	gravel	Gravel washed away	2.6	8 153 600.00
5	Jourbert	gravel	Gravel washed away	2	6 272 000.00
	Jeppe	gravel	Gravel washed away	1	3 136 000.00
6	Malambane	gravel	Gravel washed away	3.5	10 976 000.00
	Enzimane	gravel	Gravel washed away	2	6 272 000.00
<b>TOTAL</b>				<b>24.1</b>	<b>75 264 200.00</b>

#### **Total costs of Asphalt and Gravel roads**

**11 076 600.00 + 75 264 200.00= R 86 340 800.00**

### 7.6.2 CHALLENGES AND POSSIBLE SOLUTIONS

CHALLENGES	POSSIBLE SOLUTIONS
Response time due to non-availability of response vehicles	Prioritize procurement of a rescue vehicle.
Limited staff versus vastness of wards	Fund posts for appointment of: <ul style="list-style-type: none"> <li>▪ 4 X Leading Fire Fighters; and</li> <li>▪ 4 X Control Room Operators</li> </ul>
Limited budget	Additional funding for fire & rescue
Enforcement of Municipal by-laws	Training of Peace Officers to enforce the by-laws
Fire hydrants are not in good condition	Installation of new hydrants
Limited resources: <ul style="list-style-type: none"> <li>▪ Fire truck (4500 litres);</li> <li>▪ Limited fire equipment; and</li> <li>▪ No relief material</li> </ul>	Procurement of: <ul style="list-style-type: none"> <li>▪ Rescue vehicle with all necessary equipment;</li> <li>▪ Fire equipment; and</li> <li>▪ Relief material.</li> </ul>

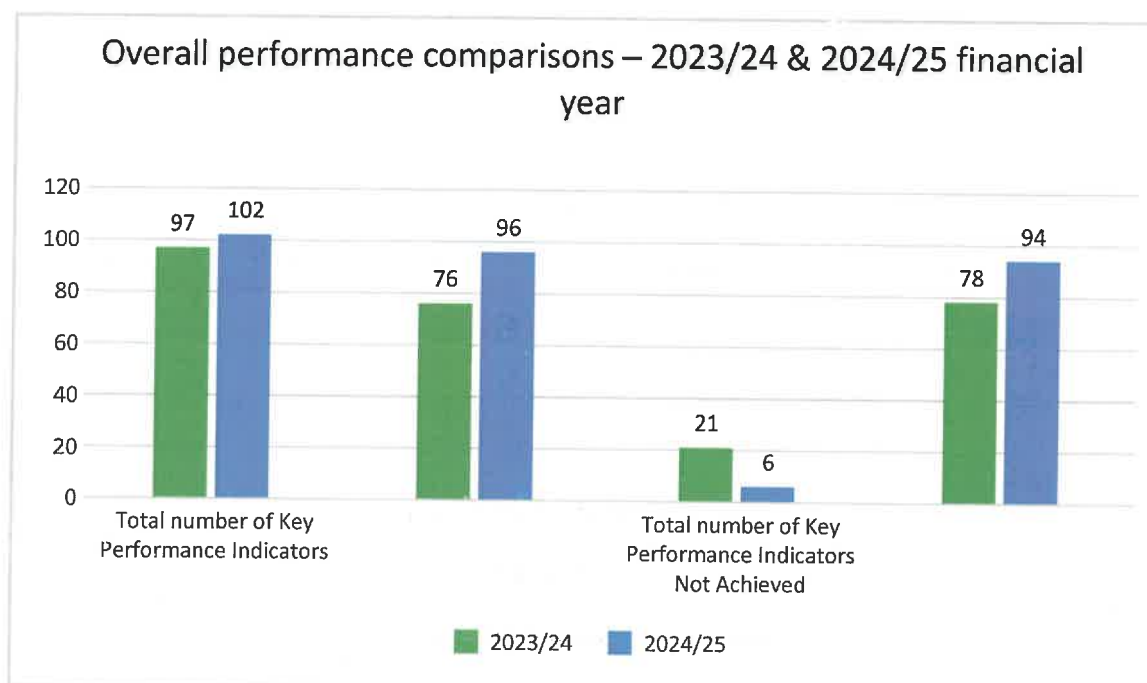
### 7.6.3 MEASURES TAKEN TO IMPROVE PERFORMANCE

- Establishment of Municipal Emergency Services Centre;
- Procured PPE for structural fires;
- Positive cooperation among stakeholders;
- Capacity building initiatives; and
- MDMAF meetings sit quarterly.

## 7. SUMMARISED ACHIEVEMENTS

### 7.1 OVERALL PERFORMANCE COMPARISONS – 2023/24 & 2024/25 FINANCIAL YEAR

KEY PERFORMANCE INDICATORS (KPIs)	2023-24	2024/25
TOTAL NUMBER OF KEY PERFORMANCE INDICATORS	97	102
TOTAL NUMBER OF KEY PERFORMANCE INDICATORS MET	76	96
TOTAL NUMBER OF KEY PERFORMANCE INDICATORS NOT MET	21	6
OVERALL PERFORMANCE PERCENTAGE (%)	78%	94%



- This report includes highlights from the key performance measures included in the 2024/25 IDP.
- This report presents the year-end performance results for 2024/2025 financial year. The results are reported using the traffic light criteria, according to their performance against improvement targets. A dashboard that summarizes performance for the municipality's scorecard is shown below.

- In 2024/25, performance has increased by 23% since the 2023/2024 financial year.

The traffic light system used to report performance is as follow:

- **Green** – Performance meets target
- **Red** – Performance not met target

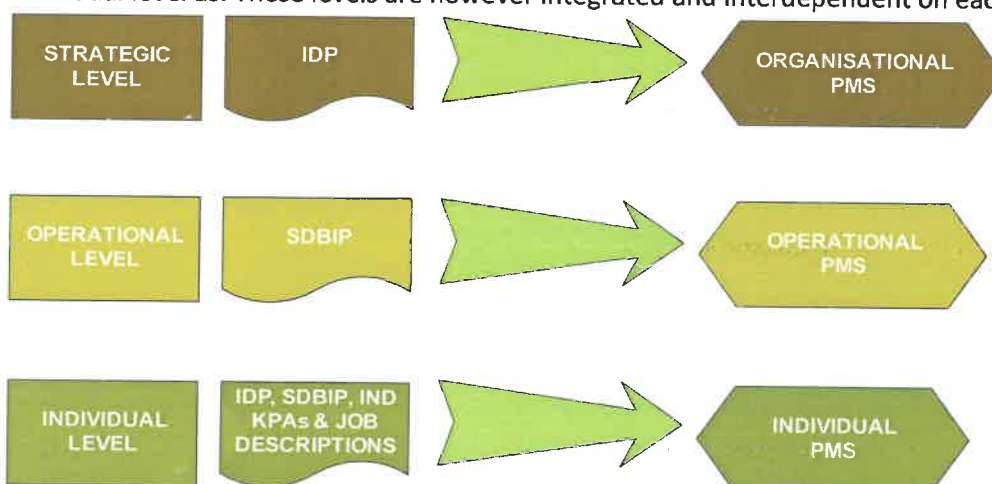
Traffic Light Status	2023/2024 Performance	2024/2025 Performance
Green – Met target	78%	94%
Red – Target Not Met	22%	6%

### Audit Opinion

2022/23	2023/24	2024/25
Unqualified Audit Opinion	Unqualified Audit Opinion	Pending

## 9. ORGANISATIONAL PERFORMANCE MANAGEMENT PROCESS

The legislative framework as set out above provides for performance management at various levels in a municipality including Organizational (sometimes also referred to as municipal, corporate or strategic) level, operational (also referred to as services, departmental or section/team level) and lastly, at individual level as. These levels are however integrated and interdependent on each other.



The process of managing performance at Organizational level in the eMadlangeni Local Municipality involves the stages as set out in the following diagram:



Key performance indicators have been refined in Public Participation Unit of the municipality's development priorities and objectives as set out in the revised IDP framework (aligned with the organizational structure and Council's priorities) for the five-year IDP period to ensure consistency in measuring and reporting on long terms strategies and projects. Measurable performance targets with regard to each of these development priorities and objectives were established and are reflected in the 2024/25 OPMS Scorecard/Top Layer of the Service Delivery Budget implementation Plan. A process to ensure regular reporting is in place and is reported quarterly to the Council via the Performance Audit Committee.

Individual performance agreements and performance plans were prepared in line with provisions prescribed in the Performance Regulations (Notice 805, published on 1 August 2006 in the official gazette) and signed by the Municipal Manager and Heads of Departments. These agreements are fully implemented and aligned with the Service Delivery and Budget Implementation Plan as required in terms of the Municipal Finance Management Act (No 56 of 2003).

## 10. PERFORMANCE AND SUPUBLIC PARTICIPATION UNITRTING INFORMATION

Performance Monitoring underpins the Municipality's Integrated Development Plan in terms of reviewing progress regularly in achieving the priorities and delivering value for money services. Early investigation into variances enables remedial action taken where appropriate.

The Annual Performance Report highlights the key performance measures included in the Integrated Development Plan (IDP) review for the 2024/2025 financial year. These priority measures constitute the Organisational Performance Scorecard.

The annual performance reporting on the 2024/25 financial year has been completed and reflected in the Organisational Performance Scorecard / The Top Layer of Service Delivery Targets set in the Service Delivery Budget Implementation Plan in a table format (as prescribed by KwaZulu Natal Department of Corporate Governance and Traditional Affairs). The Top Layer Service Delivery Budget Implementation Plan (SDBIP) consolidated service delivery targets as contemplated in National Treasury Municipal Finance Management Act (MFMA) Circular 13 guide.

## COMPARISON OF THE PERFORMANCES BETWEEN 2023/24 & 2024/25 ORGANISATIONAL PERFORMANCE SCORECARD

10.1 COMPARISON OF THE PERFORMANCES BETWEEN 2023/24 & 2024/25 ORGANISATIONAL PERFORMANCE SCORECARD

KEY PERFORMANCE AREA 1: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

DEPARTMENT	BASE LINE	KEY MEASURABLE PERFORMANCE INDICATOR	ANNUAL TARGET 2023/24	ANNUAL ACTUAL ACHIEVEMENT 2023/24	ANNUAL TARGET 2024/25	AMENDED (MID-YEAR) ANNUAL TARGET 2024/25	ANNUAL ACTUAL ACHIEVEMENT 2024/25	BUDGET	TOTAL BUDGET EXPENDITURE	MEANS OF VERIFICATION	ACHIEVED/NOT ACHIEVED	CORRECTIVE ACTION FOR TARGET NOT MET/REMARKS
<b>Objective:</b>												
Infrastructure and Planning Development	Roll over	1.1.1.2 Number of Households connected through Rural electrification on at Blue Mountain Phase 2, Ward 4 for	58 Connections	0 connections	56 Connections	58 Connections	58 connections	R14 155 000,00	R14 155 000,00	Quarterly progress report/Closure Report	ACHIEVED	

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	Roll over	year ending June 2025	151	0	151	155	155	R7 493 000,00	R7 493 000,00	Quarterly progress report/Closure Report	ACHIEVED	
		1.1.1.3 Number of Households connected through Rural electrification at Dorothea Ward 1, Phase 2 for year ending June 2025	151 Connections	0 Connections	151 Connections	155 Connections	155 Connections	R7 493 000,00	R7 493 000,00			
Infrastructure and Planning Development	Roll over	year ending June 2025	25	0	25	-	24	R2 686 430,01	R2 866 194,41	Quarterly Progress Report/Closure Report	ACHIEVED	One household relocated from the area before the project commenced.
		1.1.1.4 Number of households connected through rural electrification at KwaNtaba, Phase 3, Ward 4 for	25 connections at KwaNtaba	0 connections	25 Connections	-	24 Connections	R2 686 430,01	R2 866 194,41			

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	Phase 2	1.1.1.5	Number of households connected through rural electrification at Kaarpoort, Phase 3, Ward 4 the year ending June 2025	19 connections at Kaarpoort	0 connections	19 connections at Kaarpoort	-	19 connections at Kaarpoort	R3 246 722,17	R2 798 252,94	Quarterly Progress Report/Closure Report	ACHIEVED	
Infrastructure and Planning Development	New Indicator	1.1.1.6	Number of households connected through rural electrification at Blue Mountain, Phase 3, Ward 4 the year ending June 2025	N/A	N/A	20 Connections	23 connections	40 connections	R15 025 000,00	R15 025 000,00	Practical Completion Certificate	ACHIEVED	In April 2025, the municipality received an additional funding of R7 000 000,00 from DMRE and 17 new customers within Blue Mountain area were identified to be connected. The additional funding

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	New Indicator	1.2.1.1 Construction of 2.8 KMs access gravel road at emathange ni, ward 3 the year ending June 2025	N/A	N/A	Completion of 2.8 KMs	2.8 KMs Completed	R6 027 51 3.50	R5 175 72 9.65	Certificate of completion	ACHIEVED	increased the total project value to R15 025 000,00 and a total of 40 connections were achieved.  This matter was brought to the attention of the council, and a council resolution was received.
Infrastructure and Planning Development	New Indicator	1.2.1.2 Construction of 2.6 KMs Access gravel road	N/A	N/A	Completion of 2.6 KMs	2.6 KMs Completed	R6 003 80 6.16	R4 984 27 0.35	Certificate of Completion	ACHIEVED	

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	60KM	at Berouw, ward 5 the year ending June 2025	60 KM of Municipal gravel roads maintained	98.7 KMs	Maintenance of 60 KMs gravel roads in 6 wards	Maintenance of 60 KMs gravel roads in 6 wards	61.1 KMs maintained gravel roads in 6 wards	R400 000,00	R400 000,00	R3 399 694,08	R3 245 011,48	Completion certificate signed by supervisor and HOD	ACHIEVED	The variance of 1.1 KM(s) resulted from additional roads identified by Ward Councilors and requested them be attended too while the grader was operating in those areas.
Infrastructure and Planning Development	New Indicator	1.2.1.6	Regraveling of 4.65 KMs of Dorothea access Road 1 for ward 1 for year ending 30 June 2025	0 KMs	4.65 KMs	-	4.65 KMs					Close out report	ACHIEVED	
Infrastructure and Planning Development	New Indicator	1.2.1.8	Rehabilitation of 0.65 KMs Keerom	0 KMs	0.65 KMs	-	0.65 KMs			R3 267 359,55	R3 067 708,47	Close out report	ACHIEVED	

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	New Indicator	Street in ward 2 for year ending 30 June 2025	2.4 KMs	2.4 KMs	2.49 KMs	2.49 KMs	R2 609 681,84	R2 495 222,12	Close out report	ACHIEVED
Infrastructure and Planning Development	New Indicator	Street in ward 2 for year ending 30 June 2025	4.6 KMs	4.6 KMs	4.6 KMs	4.6 KMs	R2 271 333,80	R2 167 950,35	Close out report	ACHIEVED
Infrastructure and Planning Development	New Indicator	Street in ward 2 for year ending 30 June 2025	2.9 KMs	2.99 KMs	2.99 KMs	2.99 KMs	R2 271 333,80	R2 167 950,35	Close out report	ACHIEVED

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	New Indicator	Road in Ward 5 for year ending 30 June 2025	1.2.1.11	Re-Gravelling of 4.7 KMs of Milwane access road in ward 6 for year ending 30 June 2025	4.6 KMs	0 KMs	4.7 KMs	-	4.7 KMs	4.7 KMs	R2 435,872,92	R2 323,626,14	Close out report	ACHIEVED
Infrastructure and Planning Development	New Indicator	1.2.1.12	Rehabilitation of Naude Street 1.3 KMs in ward 2	N/A	N/A	1.3 KMs	-	1.3 KMs	1.3 KMs	1.3 KMs	R6 163,197,78	R5 997,741,26	Close out report/completion certificate	ACHIEVED
Infrastructure and Planning Development	1	1.3.1.1	Number of Reviewed & adopted Spatial Development Framework	1	1	1	-	1	1	1			Council Resolution & copy SDF	ACHIEVED



EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	4	1.4.1.3	Number of capacity building interventions for local entrepreneurs and SMME's provided within 2024/25 financial year	4	5	4	-	4				Training Report & Attendance Register	ACHIEVED	
Infrastructure and Planning Development	New Indicator	1.4.1.4	Refurbishment of Balele Game Park Phase 2 by June 2025	N/A	N/A	N/A	6x sleeper tents, 3x Wooden cottages, Lapa, Braai	6				Progress Report and Practical Completion Certificate	NOT ACHIEVED	The project is 100% complete however, the Municipal Assets unit is still unbundling assets and conducting assets verifications. Project Steering Committee meeting only sat after 30 June 2025 and that delayed the approval of Close Out Report and completion certificate.

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Infrastructure and Planning Development	New Indicator	1.4.1.5 Refurbishment of Balele Game Park Phase 3 by June 2025	N/A	N/A	N/A	area, Kudu Lodge, 6 Dome Tents, Kids Pool, Caravan Park pool	6x sleeper family unit, 1x Guard House, Re-thatching of the Main Lapa,	Progress Report and Practical Completion Certificate	NOT ACHIEVED	The project is 100% complete however, the Municipal Assets unit is still unbundling assets and conducting assets verifications. Project Steering Committee meeting only sat after 30 June 2025 and that delayed the approval of Close Out Report and completion certificate. The Expenditure is 100%.  For future projects, the Municipality has appointed a Civil Engineering Technician to oversee all Construction Projects, which will prevent misalignment of asset. The Municipality will communicate all scope adjustments with Project Steering Committee for approvals and that will prevent delays
										The Expenditure is 100%.  For future projects, the Municipality has appointed a Civil Engineering Technician to oversee all Construction Projects, which will prevent misalignment of asset. The Municipality will communicate all scope adjustments with Project Steering Committee for approvals and that will prevent delays

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Municipal Institutional Development & Transformation	9	1.4.1.6 Number of Portfolio committee Meetings held within the 2024/25 financial year	10 Portfolio committee Meetings	9 Portfolio committee Meetings	10 Portfolio committee Meetings	Installation of Tarpaulin Covers	10 Portfolio committee Meetings held within the 2024/25 financial year	10 Portfolio committee Meetings	Notice, Agenda, Minutes & attendance register	ACHIEVED	appointed a Civil Engineering Technician to oversee all Construction Projects, which will prevent misalignment of asset. The Municipality will communicate all scope adjustments with Project Steering Committee for approvals and that will prevent delays
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KEY PERFORMANCE AREA 2: MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION												
DEPARTMENT	BASIS	KEY MEASURABLE PERFORMANCE INDICATOR	ANNUAL TARGET 2023/24	ANNUAL ACTUAL ACHIEVED 2024/24	ANNUAL TARGET 2024/25	AMENDED (MID-YEAR) ANNUAL TARGET 2024/25	ANNUAL ACTUAL ACHIEVED 2024/25	BUDGET	TOTAL EXPENDITURE	MEANS OF VERIFICATION	ACHIEVED/NOT ACHIEVED	CORRECTIVE ACTION FOR TARGET NOT MET/REMARKS
OBJECTIVE E:												
Corporate Services	5	2.1.1.1 Number of developed, adopted and reviewed policies within the	5	2	4	-	4			Council Resolution & Signed Policies	ACHIEVED	











EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Corporate Services	1	2.5.1.1.2 Number of ICT steering committee meetings for 2024/25 financial year	4	4	4	-	4	4	4	4	ACHIEVED	Agenda, minutes, attendance register	
Good Governance & Public Participation	24	4.1.1.1.1 Number of public meetings (per ward) conducted within the 2024/25 financial year	24	24	24	-	24	24	24	24	ACHIEVED	Minutes & Attendance register	
Good Governance & Public Participation	6	4.1.1.1.2 Number of Izimbizo meetings conducted	6	6	6	-	6	6	6	6	ACHIEVED	Attendance register	





EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Good Governance & Public Participation	800 calendar's & 120 diaries	4.3.1.3 (b) Number of marketing material procured (calendars & diaries)	1000 calendar's & 150 Diaries	800 calendar's & 120 diaries	1000 calendar's & 200 diaries	800 calendar's & 120 diaries	300 calendar's & 20 diaries	300 calendar's & 20 diaries	Invoice	ACHIEVED
Good Governance & Public Participation	121 pictures	4.3.1.4 Number of Photography services conducted within 2024/25 financial year	40 Pictures	121 Pictures	121 Pictures	121 Pictures	40 Pictures	-	Invoice	ACHIEVED
Good Governance & Public Participation	Number indicated	4.3.1.5 Number of artwork services produced	8	N/A	N/A	N/A	8	-	Artwork	ACHIEVED





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KEY PERFORMANCE AREA 3: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT (SOUND FINANCIAL MANAGEMENT)

DEPARTMENT	BASELINE	KEY MEASURABLE PERFORMANCE INDICATOR	ANNUAL TARGET 2023/24	ACTUAL ACHIEVEMENT 2023/24	ANNUAL TARGET 2024/25	AMMENDMENT (MID-YEAR ANNUAL TARGET 2023/24)	ANNUAL ACTUAL ACHIEVEMENT 2024/25	BUDGET	TOTAL BUDGET EXPENDITURE	MEANS OF VERIFICATION	ACHIEVED/NOT ACHIEVED	CORRECTIVE ACTION FOR TARGET NOT MET/REMARKS
<b>OBJECTIVE:</b>												
Budget & Treasury	1	3.1.1.1 Number of Annual Financial Statements submitted to Auditor General within the 2024/25 financial year	1	1	1	-	1			Proof of submission and copy of annual financial statement	ACHIEVED	

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Budget & Treasury	1	3.1.1.2	1	1	1	1	-	1	1	Council Resolution and proof of submission to treasury	ACHIEVED
Budget & Treasury	1	3.1.1.3	1	1	1	1	-	1	1	Council Resolution and proof of submission to treasury	ACHIEVED
Budget & Treasury	12	3.2.1.1	12	12	12	12	-	12	12	Signed investment register	ACHIEVED







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Budget & Treasury	4	3.4.1.1.1	Number of contract register reviewed and updated within the 2024/25 financial year	4	4	-	4	4	4	Signed copies of updated contract registers	ACHIEVED
Budget & Treasury	12	3.4.1.2	Number of monthly Section 71 reports compiled within the 2024/25 financial year	12	12	-	12	12	12	Proof of submission and copy of report	ACHIEVED
Budget & Treasury	1	3.4.1.3	section 72 reports completed and submitted to council within the 2024/25	1	1	-	1	1	1	Extract of the report and Council resolution	ACHIEVED





KEY PERFORMANCE AREA 4: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (PUTTING PEOPLE FIRST)

DEPARTMENT	BASELINE	KEY MEASURABLE PERFORMANCE INDICATOR	ANNUAL TARGET 2023/24	ANNUAL ACTUAL ACHIEVEMENT 2023/24	ANNUAL TARGET 2024/25	AMENDED (MID-YEAR) ANNUAL TARGET 2023/24	ANNUAL ACTUAL ACHIEVEMENT 2024/25	BUDGET	TOTAL BUDGET EXPENDITURE	MEANS OF VERIFICATION	ACHIEVED/NOT ACHIEVED	CORRECTIVE ACTION FOR TARGET NOT MET/REMARKS
Office of the Municipal Manager		2.2.1.1 Number of lease agreements signed for Municipal Properties (Rental houses) within the 2024/25 financial year	18	18	16	-	16			Individual signed lease agreements	ACHIEVED	

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<b>Office of the Municipal Manager</b>	2	4.2.1.1.1 Number of the IDP RF functionality within the 2024/25 financial year	2	2	2	-	2	Meeting. Invitation, minutes & Attendance register	<b>ACHIEVED</b>
<b>Office of the Municipal Manager</b>	2023/2024 IDP	4.2.1.1.2 Number of prepared, adopted and submitted IDP within the 2024/25 financial year	Review and adopt 2024/25 IDP	2024/25 IDP reviewed & adopted	1	-	1	Council resolution & Proof of submission to CoGTA	<b>ACHIEVED</b>
<b>Office of the Municipal Manager</b>	2023/24 SDBIP	4.2.1.1.3 5 Service Delivery and Budget Implementation	Adoption of SDBIP 2024/25	2024/25 SDBIP adopted	1	-	1	Acknowledgement of receipt from Mayor	<b>ACHIEVED</b>



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		<p>nce managem ent system policy within the 2024/25 financial year</p>										
<p>Office of the municipal manager</p>	<p>Signed section 54 &amp; 56 performance agreements</p>	<p>4.2.1.6 Number of managed performance management ent systems in terms of Chapter 6 MSA within the 2024/25 financial year</p>	<p>4</p>	<p>4</p>	<p>4</p>	<p>4</p>	<p>3</p>	<p>-</p>	<p>Copy of completed assessment sheet</p>	<p>NOT ACHIEVED</p>	<p>The municipality could not conduct the 2024/25 mid-year assessments because the outstanding 2023/24 Annual Performance Assessments were only finalized in June 2025. This caused delays in commencing the</p>	

EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Office of the municipal manager	0	4.2.1.7 Number of quarterly Performance Reports generated and submitted to Internal Audit	4	4	4	-	4	4	4	4	4	4	4	2024/25 assessment process. To address this, the municipality will conduct both the mid year and Annual Performance assessments for 2024/25 financial year in October 2025.
ACHIEVED														
Extract of the report & proof of submission from Internal Auditor														





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Office of the municipal manager	1	4.5.1.3 Number of internal audit charter approved by audit committee within the 2024/25 financial year	1	1	1	-	1	1	1	Audit committee resolution on approved charter	ACHIEVED	
Office of the municipal manager	4	4.5.1.4 Number of audit committee reports tabled to council within the 2024/25 financial year	4	2	4	-5	4	1	1	Council resolution	NOT ACHIEVED	Target was not tabled within the planned timeframe due to the postponement of the council meeting initially scheduled for 30 June 2025. The meeting



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Office of the municipal manager	1	4.5.1.6 Number of internal audit annual plan developed within the 2024/25 financial year	1	1	1	-	1	1	1	1	Achieved	sufficient time to accommodate any unforeseen changes to the council meeting schedule and ensure timely submission within the reporting period.
Office of the municipal manager	1	4.5.1.7 Number of action plan prepared	1	1	1	-	1	1	1	1	Achieved	Audit committee resolution and copy of Internal Audit Annual Plan
											Achieved	Copy of Action plan & proof of submission

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Office of the municipal manager	4	4	3	4	-	4	4	Agenda, minutes and attendance register	ACHIEVED
Office of the municipal manager	1	1	1	1	-	1	1	Copy of reviewed risk register and attendance Register	ACHIEVED
on audit findings and submitted to municipal manager within the 2024/25 financial year	4.6.1.1	Number of risk management meetings held within the 2024/25 financial year	4.6.1.2	Number of Annual Risk Assessment & Annual Fraud Risk					





KEY PERFORMANCE AREA 5: LOCAL ECONOMIC AND SOCIAL DEVELOPMENT (SERVICE DELIVERY)												
DEPARTMENT	BASELINE	KEY MEASURABLE PERFORMANCE INDICATOR	ANNUAL TARGET 2023/234	ANNUAL ACTUAL ACHIEVEMENT 2023/24	ANNUAL TARGET 2024/25	AMENDED (MID-YEAR) ANNUAL TARGET 2024/25	ANNUAL ACTUAL ACHIEVEMENT 2024/25	BUDGET	TOTAL BUDGET EXPENDITURE	MEANS OF VERIFICATION	ACHIEVED/NOT ACHIEVED	CORRECTIVE ACTION FOR TARGET NOT MET/REMARKS
Community Services and Public Safety	4	1.5.1.1 Number of Disaster Management Advisory Forum Meetings conducted within the 2024/25 financial year	4	4	4	-	4			Notice, Agenda, Minutes & attendance register	ACHIEVED	

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	20	40	40	30	20	20	20	Progress Report	ACHIEVED
Community Services and Public Safety	20	40	40	30	20	20	20		ACHIEVED
1.5.1.2 Number of lightning conductors installed within the 2024/25 financial year	2	2	2	2	-	2	2	Plan and council resolution	ACHIEVED
1.5.1.3 Number of Reviewed and updated contingency plan(Summer and Winter) within the 2024/25 financial year	2	2	2	2	-	2	2		ACHIEVED
Community Services and Public Safety	8	4	5	20	-	20	20	Report & Attendance Register	ACHIEVED
1.5.1.4 Number of Disaster Management trainings & awareness	8	4	5	20	-	20	20		ACHIEVED

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Community Services and Public Safety	1	1.5.1.5 Review & Update Disaster Management Sector Plan within the 2024/25 financial year	1	1	1	-	1	1	1	1	1	Disaster Management Sector Plan & Council Resolution	ACHIEVED
Community Services and Public Safety	1	1.5.1.6 Review & Adopt Disaster Management Plan within the 2024/25 financial year	1	1	1	-	1	1	1	1	1	Disaster management Plan & Council resolution	ACHIEVED

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Community Services and Public Safety	1	1.5.1.7 Monitor construction of Disaster Management Centre within the 2024/25 financial year	1	1	1	1	-	1	1	Progress Report	ACHIEVED
Community Services and Public Safety		1.7.1.1 Number of Reviewed & Adopted IWMP within the 2024/25 financial year	1	1	1	1	-	1	1	Council resolution & Copy of the IWMP	ACHIEVED
Community Services and Public Safety		1.7.1.2 Number of formal households, businesses and government areas with	1 320	1 323	1 320	-	-	1 320	1 320	Quarterly Report, Billing system & Collecting Schedule	ACHIEVED





10.2 ASSESSMENTS OF EXTERNAL SERVICE PROVIDERS 2024/2025 FINANCIAL YEAR

Assessment Key	
<b>Good (G)</b>	The service has been provided at acceptable standards and within the time frames stipulated in the SLA/Contract
<b>Satisfactory (S)</b>	The service has been provided at acceptable standards and outside of the timeframes stipulated in the SLA/Contract
<b>Poor (P)</b>	The service has been provided below acceptable standards

Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year		Current Financial Year		Assessment of Service Providers Performance	User Department Comments: Time Frame/Quality & Quantity as per specific situation	
							Target	Actual	Target	Actual			
MN06/2023-24	Calmesa Consulting Group PTY LTD	System support/professional services	01/03/2024	28/02/2025	SAICA RATES	N/A	Provide monthly support of Financial	Partially	Achieved	Target	Actual	G S P	A new service provider has been

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
							Target	Actual	Target	Actual	G S P	
							System		System			appointed.
MN06/2023-24	IFIX Business Solutions		01/03/2024	28/02/2025	SAICA RATES	N/A	Provide monthly support of Financial System	Partially				
MN10/2021-22	Umhlabamba Geomatics Inc.	Compile and maintenance Of valuation roll	01/09/2022	30/06/2028	R 1 470 000.00	R 978 699.93	Development of valuation roll	Achieved	Development of valuation roll	Achieved	X	
MN14/2022-23	FBL enterprise	The provision of security services as	01/11/2023	31/10/2024	R 8 550 971,28	R 11 824 834.33	Security services and	Partially achieved	Security services and	Achieved	X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
MN14/2022-23	Double Action Security & training	The provision of security services as well as Transit VIP	01/11/2023	31/10/2024	R 4 385 916,00	R 6 977 602,00	Target: Car Rental & Security Services for	Actual: Achieved	Target: The provision of security services	Actual: Achieved	G S P	
		well as Transit VIP protectors for a period of 12 months.					Target: provision for bodyguards and vehicle hiring for mayor & speaker.	Actual: provided	Target: provision for bodyguards and vehicle hiring for mayor & speaker.	Actual:		

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
							Target	Actual	Target	Actual	G S P	
	Academy	protectors for a period of 12 months.					Mayor & Speaker		as well as Transit VIP protectors for a period of 12 months.			
MN09/2018-19 (TURKEY)	Afrilectrical consulting engineers	Dorothea Electrification Project	01/07/2023	30/06/2025	R 16 863 683 ,84	R 14 796 584.23	Dorothea Electrification Project program	Not Achieved	Achieved		X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
Regulation 32	Gutakura trading (Pty)Ltd	Construction of electrical infrastructure - Kaarport	01/07/2022	31/10/2022	R 2 645 188,80	R 2 510 772.89	Construction of electric services: Electric Kaarport	Construction of electric infrastructure - Kaarport	Achieved	Achieved	GS P	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific attention
							Target	Actual	Target	Actual		
MN09/2018-19	NWS consulting engineering (Pty) Ltd	Electrification of Kaarport	01/07/2022	30/11/2022	R 323 099,12	R 287 480,06	Consulting engineering services: Jiyane Nhlazadolo Esitelen ga phase 1	Achieved	Achieved	GS	P	
							Kaarport Kwa Ntaba					

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific action
							Target	Actual	Target	Actual		
MN09/2018-19 (TURNKEY)	NWS consulting engineering (Pty) Ltd	Electrification of KwaNtaba	18/09/2022	20/01/2023	R 2 866 194.41	R 2 686 430,03	x	x	Electrification of KwaNtaba	Achieved	G S P	
MN03/2021-22	Konica Minolta South Africa	Leasing of printers for a period of 3 years	01/10/2022	31/09/2025	R 575 690,40	R 543 709,20	Leasing of printers for a period	Achieved	Leasing of printers for a period	Achieved	X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25	Assessment of Service Providers Performance	User Department Comments: Time Frame/Quality & Quantity as per specific situation
							Target	Actual			
PO02768	Imvula I Technologies	Supply and Installation of 50 MBPS wireless business internet for a period of 12 months	01/09/2024	31/08/2025	R 149 040.00	R 86 940.00	x	x	Achieved	X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific attention
							Target	Actual	Target	Actual		
MN09/2022-23	SDM assets management and consulting (pty) ltd	Service provider for the verification of immovable & biological assets (including valuation of biological assets) and updating of fixed assets register for a	10/08/2023	30/11/2026	R 1 852 389,54	R 1 309 940.90			Achieved		G S P X	



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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
		period of 36 months										
MN12/2023-24	Urban rural construction	Regravelling of dorothea access road in ward 1	08/08/2024	20/12/2024	R 3 092 615,08	R 3 092 560,62				X		
MN13/2023-24	Amahlu ngu civils (pty) ltd	Rehabilitation of keerom street in ward 2	23/07/2024	26/11/2024	R 2 946 06,71	R 2 891 321,72					X	
MN14/2023-24	Jabelu plant	Regravelling of vaalbank	23/07/2024	26/11/2024	R 2 289 194,6	R 2 289 194,60					X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
	and logistics	access road in ward 3										
MN15/2023-24	Mlando mude (pty) ltd	Regravelling of reserve access road in ward 4	12/08/2024	20/12/2024	R 3 458 262,62	R 3 458 260,74					X	
MN16/2023-24	Jumbo holdings	Regravelling of lenz access road in ward 5	16/08/2024	20/11/2024	R 2 064 848,91	R 2 064 700,48					X	
MN17/2023-24	PK financial consultants	Regravelling of mlwane access road in ward 6	23/07/2024	26/11/2024	R 2 204 672,36	R 2 204 658,46					X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
MN18/2023-24	Mbogz civil (pty) ltd	Construction of emathangeni gravel access road in ward 3	16/08/2024	31/12/2024	R 4 244 049,40	R 4 244 049,40					G S P	
MN19/2023-24	Iskhonyane civils (pty) ltd	Construction of barouw gravel access road in ward 5	29/08/2024	31/12/2024	R 4 916 640,90	R 4 916 534,73					X	
MN20/2023-24	Siphoglad construction and	Rehabilitation of naude street in ward 2	19/09/2024	04/03/2025	R 5 172 103,31	R 4 478 531,54					X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
	general cc											
MN21/2024-25	Siyaroro trading	Balele game park refurbishment project - phase 2	16/09/2024	15/03/2025	R 3 471 740,76	R 3 282 027,53						
MN09/2018-19 (TURNKEY)	Igoda projects (pty) ltd	Blue mountain phase 3 electrification project	01/07/2024	30/06/2025	R 15 025 000,00	R 11 331 340,00						
TRANSVERSAL	Toyota south africa	Supply and deliver of	ONCE OFF	ONCE OFF	R 570 929,51	R 570 929,51					X	

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Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific specification
							Target	Actual	Target	Actual		
CONTRA CT		vehicle (hilux dc 2,4 raider)									G S P	
TRANSV ERSAL CONTRA CT	Toyota south africa	Supply and deliver of vehicle (hilux sc 2,4 gd smt a/ac)	ONCE OFF	ONCE OFF	R 400 042,46	R 400 042,46					X	
MN21/2 018-19	Ocean dawn trading and projects cc	Security services for a period of 24 months	01/02/ 2025	31/01/ 2027	R 6 534 185,46	R 408 386. 60					X	
MN04/2 024-25	Akunam uva	Balele game park	01/05/ 2025	31/07/ 2025	R 2 600 879,25	R 557 060,12						

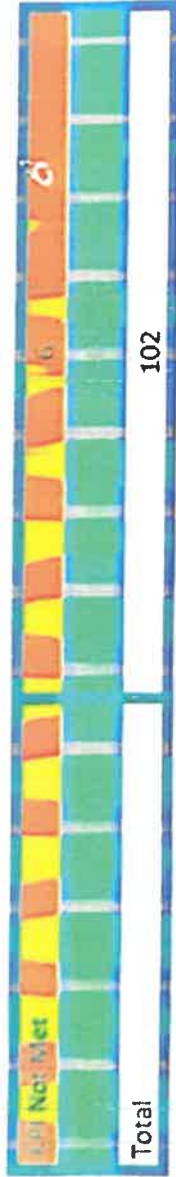
EMADLANGENI LOCAL MUNICIPALITY ANNUAL PERFORMANCE REPORT 2024/2025 FINANCIAL YEAR

Bid Number	Name of external Service Provider	Service provided in terms of the SLA	Date Contract Awarded	Completion Date	Value of project	Expenditure to Date	Comparison with previous year 2023/24		Current Financial Year 2024/25		Assessment of Service Providers Performance	User Department Comments: Time Frame/ Quality & Quantity as per specific situation
							Target	Actual	Target	Actual		
	trading cc	refurbishment project - phase 3										
MN04/2021-22	Lateral union insurance brokers (pty)ltd	Provision of short term insurance for a period of 3 years	31/05/2022	31/05/2025	R 3 891 083.00	R 2 418 958.22					G S P	

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**11. CONCLUSION**

Out of the 102 Key Performance Indicators (KPIs) listed on the annual SDBIP 2024/25 Financial year, 6 were not met, and 96 were met. The average achievement for 2024/25 Financial year is at 94%. The municipality performance increased by 21% since the previous financial year.



Municipal Manager  
Mrs GN Mavundla  
Emadlangeni Local Municipality

29/08/2025  
Date